Australian Capital Territory

Utilities (Improving Transparency and Comparability of Retail Electricity Offers) Ministerial Direction 2021

**Disallowable instrument DI2021-39**

made under the

Utilities Act 2000, s 19 (Ministerial directions)

**1 Name of instrument**

This instrument is the *Utilities (Improving Transparency and Comparability of Retail Electricity Offers) Ministerial Direction 2021*.

**2 Commencement**

This instrument commences on the day after its notification.

**3 Ministerial direction**

I direct the Independent Competition and Regulatory Commission to create a Clear Advice Entitlement and establish new regulatory obligations on NERL retailers by determining an industry code to:

1. compare the annual price of their offers to the reference bill to enable customers to more easily compare electricity offers; and
2. regularly notify their customers if they have a better offer and ask customers to contact them for information.

Shane Rattenbury

Minister for Water, Energy and Emissions Reduction

22 February 2021