

Utilities (Improving Transparency and Comparability of Retail Electricity Offers) Ministerial Direction 2021

Disallowable instrument DI2021-39

made under the

Utilities Act 2000, s 19 (Ministerial directions)

1 Name of instrument

This instrument is the *Utilities (Improving Transparency and Comparability of Retail Electricity Offers) Ministerial Direction 2021*.

2 Commencement

This instrument commences on the day after its notification.

3 Ministerial direction

I direct the Independent Competition and Regulatory Commission to create a Clear Advice Entitlement and establish new regulatory obligations on NERL retailers by determining an industry code to:

- (a) compare the annual price of their offers to the reference bill to enable customers to more easily compare electricity offers; and
- (b) regularly notify their customers if they have a better offer and ask customers to contact them for information.

Shane Rattenbury

Minister for Water, Energy and Emissions Reduction

22 February 2021