

Cemeteries and Crematoria (Fees) Determination 2024 (No 1)

Disallowable instrument DI2024-135

made under the

Cemeteries and Crematoria Act 2020, s 128 (Determination of fees)

1 Name of instrument

This instrument is the *Cemeteries and Crematoria (Fees) Determination 2024 (No 1)*.

2 Commencement

This instrument commences on 1 July 2024.

3 Revocation

This instrument revokes (DI2023-158) *Cemeteries and Crematoria (Fees) Determination 2023 (No 1)*.

4 Determination of fees

The fee payable in respect of each matter listed in an item in column 1 of the schedule is the amount listed for that item in column 3.

5 Payment of fee

A fee listed in the Schedule is payable to the Cemeteries and Crematoria Authority by the person requesting the goods or service listed.

6 Refunds or credits for surrenders of entitlements to allotments

If a person has paid a fee for an entitlement to an allotment or crypt and surrenders that entitlement, the person may:

- (a) receive a refund as set out in part 6 of the schedule; or
- (b) be entitled to a reduced fee for the entitlement to another allotment or crypt as set out in part 7 of the schedule, subject to the limits set out in that part.

7 Goods and services tax

All fees are GST inclusive.

Tara Cheyne MLA
Minister for City Services

11 June 2024

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)
The Schedule

Column 1 Goods or service supplied	Column 2 Fee payable 1 July 2023	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Part 1 Cemetery burial, interment and memorial fees			
Gungahlin Cemetery			
Burials (Monday to Friday, normal hours)			
Plaque Beam areas (General, Aboriginal, Jewish)			
First burial/Reservation Allotment/Maintenance/Burial	\$9,489.00	\$9,854.00	3.85%
Re-Open Burial	\$3,227.00	\$3,351.00	3.84%
Olive Grove areas			
First Burial/Reservation Allotment/Maintenance/Burial/Block	\$15,177.00	\$15,761.00	3.85%
Re-Open Burial	\$3,227.00	\$3,351.00	3.84%
Monumental Lawn areas			
First Burial/Reservation Allotment/Maintenance/Burial	\$10,094.00	\$10,483.00	3.85%
Re-Open Burial	\$3,227.00	\$3,351.00	3.84%
Family estate areas Note: sold in multiples of 2			
First Burial/Reservation Allotment/Maintenance/Burial (Total)	\$20,188.00	\$20,966.00	3.85%
Re-Open Burial	\$3,227.00	\$3,351.00	3.84%
Headstone areas (General, Jewish, Orthodox, Ukrainian, Islamic)			
First Burial/Reservation Allotment/Maintenance/Burial	\$10,690.00	\$11,102.00	3.85%
Re-Open Burial	\$3,227.00	\$3,351.00	3.84%
Vaults			
First Burial/Reservation Vault Installation/Allotment/Maintenance/Burial	\$24,840.00	\$25,796.00	3.85%
Preferred Position of Vault (extra)	\$3,850.00	\$3,998.00	3.84%
Re-Open Burial	\$1,991.00	\$2,068.00	3.87%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)
The Schedule

Column 1 Goods or service supplied	Column 2 Fee payable 1 July 2023	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Ex-Service Personnel			
First Burial/Reservation			
Allotment/Maintenance/Burial/Headstone/Vase	\$10,624.00	\$11,033.00	3.85%
Re-Open			
Burial	\$3,227.00	\$3,351.00	3.84%
Natural Burial Ground			
Single Depth Burial/Reservation			
Allotment/Maintenance/Burial	\$7,565.00	\$7,856.00	3.85%
Natural Burial Ground Ashes			
Interment or scattering of ashes	\$792.00	\$822.00	3.79%
Children's Garden			
First Burial/Reservation			
Allotment/Maintenance/Burial	\$5,048.00	\$5,243.00	3.86%
Re-Open			
Burial	\$1,614.00	\$1,676.00	3.84%
Memory Tree/Bench leaf tile	\$826.00	\$858.00	3.87%
Duplicate Leaf Tile for family to keep	\$563.00	\$585.00	3.91%
Children's Round Nature Tile for family to keep	\$901.00	\$936.00	3.88%
Babies' Rose Garden			
Burial/Plaque	\$306.00	\$318.00	3.92%
Interment of ashes (Monday to Friday normal hours) and memorials			
Gungahlin Ashes Memorialisation Garden (Portion 21)			
Architectural Niche Wall			
Allotment/Maintenance/Interment	\$3,597.00	\$3,735.00	3.84%
No-Dig Memorial			
<i>*This item previously known as Memorial Gardens (Portion 21)</i>			
Allotment/Maintenance/Interment	\$4,147.00	\$4,307.00	3.86%
Eternal Ribbon			
Allotment/Maintenance/Interment	\$4,335.00	\$4,502.00	3.85%
Keepsake Memorial			
Allotment/Maintenance/Interment	\$6,785.00	\$7,046.00	3.85%
Modular Ash Allotment			
Allotment/Maintenance/Interment	\$5,892.00	\$6,119.00	3.85%
Family Plots (single interment)			
Allotment/Maintenance/Interment	\$5,892.00	\$6,119.00	3.85%
Family Plots (six interments)			
Allotment/Maintenance/Interment	\$23,568.00	\$24,475.00	3.85%
Vertical Memorial (two interments)			
Allotment/Maintenance/Interment	\$11,690.00	\$12,140.00	3.85%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)
The Schedule

Column 1 Goods or service supplied	<i>Column 2</i> Fee payable 1 July 2023	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Memorial Gardens (Portion 5)			
Allotment/Maintenance/Interment	\$3,584.00	\$3,722.00	3.85%
Wall of Remembrance			
Allotment/Maintenance/Interment	\$2,597.00	\$2,697.00	3.85%
Interment behind plaque (includes container provided by cemetery)	\$693.00	\$720.00	3.90%
Children's Garden Memorial Rock			
Allotment/Maintenance/Interment	\$1,714.00	\$1,780.00	3.85%
Memorial Rock Garden			
Allotment/Maintenance/Interment	\$3,427.00	\$3,559.00	3.85%
Re-Open			
Interment	\$792.00	\$822.00	3.79%
Family Estate – ashes only, in specific areas where no full burials are possible			
Allotment/Maintenance/Interment (two allotments)	\$10,764.00	\$11,178.00	3.85%
Family Estate – memorial only, in specific areas where no full burials are possible			
Allotment/Maintenance/Memorial Permit (two allotments)	\$10,166.00	\$10,558.00	3.86%
Dedication seat (maintenance sponsorship)			
Seat already in cemetery (including Plaque/Maintenance)	\$4,845.00	\$5,031.00	3.84%
New seat (including Plaque/Maintenance)	\$9,689.00	\$10,062.00	3.85%
Avenue of Trees – Up to four interments			
Allotment/Maintenance/Interment/Block	\$12,995.00	\$13,495.00	3.85%
Individual Tree - Up to six interments			
Allotment/Maintenance/Interment/Block	\$16,253.00	\$16,879.00	3.85%
Subsequent Interment/Block	\$1,717.00	\$1,783.00	3.84%
Shared Tree			
Allotment/Maintenance/Interment/Block	\$6,202.00	\$6,441.00	3.85%
Hall Cemetery			
Headstone area			
First Burial/Reservation			
Allotment/Maintenance/Burial	\$8,379.00	\$8,702.00	3.85%
Re-Open			
Burial	\$5,068.00	\$5,263.00	3.85%
Ashes area			
Allotment/Maintenance/Interment	\$3,253.00	\$3,378.00	3.84%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)
The Schedule

Column 1 Goods or service supplied	Column 2 Fee payable 1 July 2023	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Woden Cemetery			
Burials (Monday to Friday, normal hours)			
Lawn cemetery areas			
First burial/Reservation			
Allotment/Maintenance/Burial	\$10,707.00	\$11,119.00	3.85%
Re-Open			
Burial	\$3,214.00	\$3,338.00	3.86%
Headstone area			
First burial/Reservation			
Allotment/Maintenance/Burial	\$13,451.00	\$13,969.00	3.85%
Re-Open			
Burial	\$4,066.00	\$4,223.00	3.86%
Vaults			
First burial/Reservation			
Allotment/Burial/Vault Installation/Maintenance	\$26,437.00	\$27,455.00	3.85%
Preferred Position of Vault (extra)	\$3,850.00	\$3,998.00	3.84%
Re-Open			
Burial	\$1,985.00	\$2,061.00	3.83%
Oak boulevard – Earth burial			
First burial/Reservation			
Allotment/Maintenance/Burial	\$21,791.00	\$22,631.00	3.85%
Re-Open			
Burial	\$4,066.00	\$4,223.00	3.86%
Oak Boulevard – Vault			
Note: Not available in all allotments			
First burial/Reservation			
Allotment/Vault Installation/Burial/Maintenance	\$34,788.00	\$36,127.00	3.85%
Preferred Position of Vault	\$3,850.00	\$3,998.00	3.84%
Re-Open			
Burial	\$1,985.00	\$2,061.00	3.83%
Ex-Service personnel			
First burial/Reservation			
Allotment/Maintenance/Burial/Headstone/Vase	\$11,954.00	\$12,414.00	3.85%
Re-Open			
Burial	\$3,214.00	\$3,338.00	3.86%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)
The Schedule

Column 1 Goods or service supplied	<i>Column 2</i> Fee payable 1 July 2023	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Children's garden			
First burial			
Allotment/Maintenance/Burial	\$5,354.00	\$5,560.00	3.85%
Re-Open			
Burial	\$1,607.00	\$1,669.00	3.86%
Babies' rose garden			
Burial/Plaque	\$306.00	\$318.00	3.92%
Memorial Gardens			
Allotment/Maintenance/Interment	\$4,147.00	\$4,307.00	3.86%
Memorial Rock Garden			
Allotment/Maintenance/Interment	\$4,169.00	\$4,330.00	3.86%
Re-Open			
Interment	\$658.00	\$683.00	3.80%
Memorial Rock Garden (Family Rock)			
Allotment/Maintenance/Interment	\$5,715.00	\$5,935.00	3.85%
Re-Open			
Interment	\$658.00	\$683.00	3.80%
Eternity Memorial Garden – Single Rock			
Allotment/Maintenance/Interment	\$4,169.00	\$4,330.00	3.86%
Eternity Memorial Garden – Double Rock			
Allotment/Maintenance/Interment	\$5,715.00	\$5,935.00	3.85%
Subsequent Interment	\$658.00	\$683.00	3.80%
Eternity Memorial Garden – Family Rock (Small)			
Allotment/Maintenance/Interment	\$7,261.00	\$7,541.00	3.86%
Subsequent Interment	\$658.00	\$683.00	3.80%
Eternity Memorial Garden – Family Rock (Large)			
Allotment/Maintenance/Interment	\$10,352.00	\$10,751.00	3.85%
Subsequent Interment	\$658.00	\$683.00	3.80%
Eternity Memorial Garden – Estate Rock Type #1			
Allotment/Maintenance/Interment	\$13,444.00	\$13,962.00	3.85%
Subsequent Interment	\$658.00	\$683.00	3.80%
Eternity Memorial Garden – Estate Rock Type #2			
Allotment/Maintenance/Interment/Dedication Seat/Seat Plaque	\$22,927.00	\$23,810.00	3.85%
Subsequent Interment	\$658.00	\$683.00	3.80%
Eternity Memorial Garden – Estate Rock Type #3			
Allotment/Maintenance/Interment/Dedication Seat/Seat Plaque	\$33,748.00	\$35,048.00	3.85%
Subsequent Interment	\$658.00	\$683.00	3.80%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)
The Schedule

Column 1 Goods or service supplied	<i>Column 2</i> Fee payable 1 July 2023	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Liquidambar Lane (Memorial Garden)			
Allotment/Maintenance/Interment	\$5,892.00	\$6,119.00	3.85%
Dedication seat			
Seat Already in Cemetery (including plaque)	\$4,845.00	\$5,031.00	3.84%
New Seat (including plaque)	\$9,689.00	\$10,062.00	3.85%
Individual Tree – up to six blocks/plaques			
Allotment/Maintenance/Interment/Block	\$16,250.00	\$16,876.00	3.85%
Subsequent Interment/Block	\$1,717.00	\$1,783.00	3.84%
Shared Tree			
Allotment/Maintenance/Interment/Granite Block	\$5,818.00	\$6,042.00	3.85%
Subsequent Interment/Block	\$1,717.00	\$1,783.00	3.84%

Part 2 Christ the Redeemer Mausoleum fees

Allotment/ Maintenance/ Burial/Inscription			
Inside Crypts			
Heaven Level – Double	\$84,918.00	\$88,188.00	3.85%
Heaven Level – Single	\$42,459.00	\$44,094.00	3.85%
Eye Level – Double	\$106,182.00	\$110,270.00	3.85%
Eye Level – Single	\$53,091.00	\$55,135.00	3.85%
Heart Level – Double	\$121,314.00	\$125,984.00	3.85%
Heart Level – Single	\$60,657.00	\$62,992.00	3.85%
Prayer Level – Double	\$94,032.00	\$97,652.00	3.85%
Prayer Level – Single	\$47,016.00	\$48,826.00	3.85%
Family Estate - (8 crypts) 2 x Heaven, 2 x Eye, 2 x heart, 2 x Prayer	\$487,712.00	\$506,497.00	3.85%
Outside Crypts			
Heaven Level- Double	\$80,728.00	\$83,836.00	3.85%
Eye Level- Double	\$100,858.00	\$104,740.00	3.85%
Heart Level- Double	\$115,292.00	\$119,730.00	3.85%
Prayer Level- Double	\$89,326.00	\$92,764.00	3.85%
Allotment/ Maintenance/ Burial/Inscription			
Columbarium - Glass or Marble front panel			
Level 5 - 6 Double	\$18,839.00	\$19,564.00	3.85%
Level 5 - 6 Single	\$9,782.00	\$10,159.00	3.85%
Level 3 - 4 Double	\$25,341.00	\$26,317.00	3.85%
Level 3 - 4 Single	\$13,399.00	\$13,915.00	3.85%
Level 1 - 2 Double	\$22,645.00	\$23,517.00	3.85%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)
The Schedule

Column 1 Goods or service supplied	<i>Column 2</i> Fee payable 1 July 2023	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Level 1 - 2 Single	\$11,906.00	\$12,364.00	3.85%
Part 3 Other cemetery fees and charges			
Service fees			
Burial related			
Interment of Ashes in existing grave	\$711.00	\$738.00	3.80%
Interment of Ashes in Mausoleum crypt	\$1,043.00	\$1,083.00	3.84%
Triple depth burials	\$503.00	\$522.00	3.78%
Oversize "X" Coffins, with dimensions in excess of length 2,100mm+; width 700mm+; in addition to normal fee	\$503.00	\$522.00	3.78%
Ledger removal for burial	\$556.00	\$577.00	3.78%
Concrete slab for shallow re-open	\$555.00	\$576.00	3.78%
Cemetery to brick Islamic Grave (includes Bricks/OPEL)	\$1,247.00	\$1,295.00	3.85%
Bricks and/or timber for Islamic Grave (for family to install)	\$439.00	\$456.00	3.87%
Bricks for Islamic Children's grave	\$255.00	\$265.00	3.92%
Canopy Hire	\$177.00	\$184.00	3.95%
Site Assessment (Depth Test)	\$177.00	\$184.00	3.95%
Memorial Permit for full monument	\$908.00	\$943.00	3.85%
Memorial Permit for family estate/monumental lawn	\$570.00	\$592.00	3.86%
After hour fees (in addition to normal burial fee)			
Saturday burial – before 11.59am	\$1,429.00	\$1,484.00	3.85%
Saturday burial - from 12.00pm	\$2,008.00	\$2,085.00	3.83%
Sunday/Public Holiday Burial	\$3,277.00	\$3,403.00	3.84%
Late Fees: Weekdays per half hour – arrival 30 minutes or more after booked time may incur the late fee	\$660.00	\$685.00	3.79%
Winter arrivals after 3.30pm			
Summer arrivals after 4.00pm			
Weekday after hours booking during daylight savings time			
Bookings made between 4.00pm and 4.59pm	\$606.00	\$629.00	3.80%
Bookings made between 5.00pm and 6.00pm	\$973.00	\$1,010.00	3.80%
Blocks			
Raised Granite Block	\$714.00	\$741.00	3.78%
Raise Concrete Block	\$252.00	\$262.00	3.97%
Raised Full Length Granite Block	\$1,400.00	\$1,454.00	3.86%
Plaque Relocation Fee	\$177.00	\$184.00	3.95%
Miscellaneous			
Hire of Chapel – Christ the Redeemer Mausoleum	\$367.00	\$381.00	3.81%
Gas Heating for Mausoleum Chapel	\$359.00	\$373.00	3.90%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)

The Schedule

Column 1 Goods or service supplied	Column 2 <i>Fee payable 1 July 2023</i>	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Transfer of Right to Burial/Right to Interment	\$177.00	\$184.00	3.95%
Service Fee for work not covered by a specific Fee (per hour)	\$177.00	\$184.00	3.95%

Part 3 Other cemetery fees and charges

Exhumation and disinterment

Application for Exhumation (including Dept. Health fee)	\$1,069.00	\$1,110.00	3.84%
Earth Grave exhumation	\$10,755.00	\$11,169.00	3.85%
Vault exhumation	\$5,602.00	\$5,818.00	3.86%
Children's Garden exhumation	\$5,877.00	\$6,103.00	3.85%
Mausoleum exhumation	\$5,602.00	\$5,818.00	3.86%
Ashes disinterment	\$918.00	\$953.00	3.81%

Plaques

Additional Photo Proofs	\$71.00	\$74.00	4.23%
Additional Plaque Proofs	\$71.00	\$74.00	4.23%
Babies' Rose Garden Plaque	\$243.00	\$252.00	3.70%
Book of Life (Base & 1 st page)	\$1,867.00	\$1,939.00	3.86%
Book of Life (2 nd page)	\$763.00	\$792.00	3.80%
Book Plaque	\$1,128.00	\$1,171.00	3.81%
Ceramic Photos (any size)	\$443.00	\$460.00	3.84%
Detachable Plaque	\$389.00	\$404.00	3.86%
Ex-Service Plaque	\$1,104.00	\$1,147.00	3.89%
Ex-Service Strip Plaque	\$558.00	\$579.00	3.76%
Extra Plaque Motifs (more than two)	\$160.00	\$166.00	3.75%
Gungahlin Plaque Beam Plaque	\$1,121.00	\$1,164.00	3.84%
Gungahlin Ashes Memorialisation Garden (all plaque types)	\$689.00	\$716.00	3.92%
Heart Shape Plaque	\$1,166.00	\$1,211.00	3.86%
Jewish Plaque /Tree Plaque/Olive Grove Plaque	\$1,213.00	\$1,260.00	3.87%
Letter Change and Refurbish	\$179.00	\$186.00	3.91%
Liquidambar Lane Plaque	\$759.00	\$788.00	3.82%
Memorial Gardens/Memorial Rock/Eternity Gardens Plaque	\$560.00	\$582.00	3.93%
Plaque Polish Kit	\$52.00	\$54.00	3.85%
Plaque surcharge – 2-week turnaround	\$228.00	\$237.00	3.95%
Refurbish/re-chrome Plaque	\$485.00	\$504.00	3.92%
Replacement Single Plaque (error by family)	\$643.00	\$668.00	3.89%
Single Sculptured Plaque	\$2,217.00	\$2,302.00	3.83%
Small Additional Plaque	\$581.00	\$603.00	3.79%
Teddy Bear Plaque (medium)	\$1,044.00	\$1,084.00	3.83%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)

The Schedule

Column 1 Goods or service supplied	Column 2 <i>Fee payable 1 July 2023</i>	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Teddy Bear Plaque (small)	\$651.00	\$676.00	3.84%
Wall of Remembrance plaque	\$527.00	\$547.00	3.80%
Woden Lawn Plaque (older areas)	\$753.00	\$782.00	3.85%
Woden Lawn Plaque (Plaque Beam areas)	\$1,121.00	\$1,164.00	3.84%
Vases			
Vase - Aluminium	\$36.00	\$37.00	2.78%
Vase Lid	\$11.00	\$11.00	0.00%
Cremation Urns			
Urn and Keepsake Processing fee	\$89.00	\$92.00	3.37%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)
The Schedule

Column 1 Goods or service supplied	<i>Column 2</i> Fee payable 1 July 2023	Column 3 Fee payable 1 July 2024	Column 4 Percentage increase/decrease
Part 4 Crematorium Fees			
Gungahlin Crematorium			
Cremation Services (Monday to Friday, normal hours)			
Adult - Delivery only	\$1,114.00	\$1,157.00	3.86%
Child 6 to 17 years - Delivery only	\$1,011.00	\$0.00	-100.00%
Child 1 to 5 years - Delivery only	\$1,011.00	\$0.00	-100.00%
Still born to one year – Delivery only	\$0.00	\$0.00	N/A
Cremation Services (Saturday, normal hours)			
Adult - Delivery only	\$1,432.00	\$1,487.00	3.84%
Child 6 to 17 years - Delivery only	\$1,322.00	\$0.00	-100.00%
Child 1 to 5 years - Delivery only	\$1,322.00	\$0.00	-100.00%
Still born to one year – Delivery only	\$0.00	\$0.00	N/A
Cremation Services (Sunday, normal hours)			
Adult - Delivery only	\$1,623.00	\$1,685.00	3.82%
Child 6 to 17 years - Delivery only	\$1,518.00	\$0.00	-100.00%
Child 1 to 5 years - Delivery only	\$1,518.00	\$0.00	-100.00%
Still born to one year – Delivery only	\$0.00	\$0.00	N/A
Cremation Services (Public holidays, normal hours)			
Adult - Delivery only	\$1,879.00	\$1,951.00	3.83%
Child 6 to 17 years - Delivery only	\$1,775.00	\$0.00	-100.00%
Child 1 to 5 years - Delivery only	\$1,775.00	\$0.00	-100.00%
Still born to one year – Delivery only	\$0.00	\$0.00	N/A
Viewing Room			
Witness Cremation (room booking fee – up to 90 minutes)	\$478.00	\$496.00	3.77%
Room Hire fee (up to 45 minutes – no witness cremation)	\$200.00	\$208.00	4.00%
Other Services			
Transfer of ashes	\$177.00	\$184.00	3.95%
Live streaming of viewing room service	\$70.00	\$73.00	4.29%
Ashes collection outside standard business hours – Saturday	\$435.00	\$452.00	3.91%
Ashes collection outside standard business hours – Sunday	\$515.00	\$535.00	3.88%
Ashes collection outside standard business hours – Public Holidays	\$620.00	\$644.00	3.87%

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)

The Schedule

Part 5 Private mausoleum or family plot (Gungahlin Cemetery only)

Larger plots of land may be provided with fees based on the number of *Vault* allotments that would otherwise occupy the area, plus an appropriate buffer. The fee charged may also include other statutory fees incurred, such as Development Application fees and an administration fee based on the number of hours required to manage the construction. The format, size and location of each of these memorials will be negotiated on a case-by-case basis.

Based on standard Vault allotment

Allotment fee	100%
Maintenance fee	100%
Burial fee	25% for Mausolea or 100% for normal below ground burials
Memorial Permit fee	0%
Administration Fee	the miscellaneous service fee (part 3 of the schedule) per hour required to manage the installation
Other statutory fees	100% as levied by other ACT Government agencies

Part 6 Refunds for surrender of an entitlement to an allotment

A person surrendering an entitlement to an allotment may receive a proportion of the fees that they have paid as follows:

Allotment fee	75% of payment made for allotments except the Mausoleum 90% of payment made for a mausoleum crypt or columbarium niche
Maintenance fee	100% of payment made, less 4% of the payment for each whole year from when payment was made
Burial fee	100% of payment if no burial has been performed, otherwise 0%
Plaque fee	100% of payment if no plaque has been installed, otherwise 0%
Memorial Permit fee	100% of payment if no monument has been installed, otherwise 0%

A person surrendering an entitlement to an allotment reserved prior to 1 July 1996 for which no burial, maintenance, plaque or memorial permit fees have been paid may receive a one-off payment of \$500.00 from the authority per allotment.

A refund cannot be made until any monument installed on the site has been fully removed without cost to the Cemeteries and Crematoria Authority.

Note: Where a surrender of an entitlement will involve the exhumation of a body, authority for the exhumation must first be obtained – see section 37 of the Act.

Part 7 Fees for the transfer of entitlement from one allotment to another

1. If a person surrenders an entitlement to an allotment or crypt (***the first entitlement***) in order to transfer exclusive rights to another allotment or crypt in a cemetery managed by the Cemeteries and Crematoria Authority, they will be credited with 100% of the current fees (or their equivalent) relating to the first entitlement, less
 - (a) for the transfer of entitlement from a standard allotments or ashes allotment to another allotment – the miscellaneous service fee (part 3 of the schedule) x 2; or
 - (b) for the transfer of entitlement from one mausoleum crypt to mausoleum another - 4% of the original payment.

Note The miscellaneous service fee is an hourly fee.
2. The surrender and transfer of entitlement must be concurrent.
3. Only the first surrender and transfer of an entitlement will be credited under part 7 of this schedule, Part 6 of this schedule is applicable for any subsequent surrender of entitlements.
4. Where the surrender and transfer under Part 7 results in a refund, Part 6 of this schedule is applicable to refund the surrender of an entitlement to an allotment.
5. Where components of the fee were not paid those components will not count toward the credit.
6. Credit is strictly on a one for one basis. Multiple entitlements may not be combined to offset one entitlement.
7. Where components have been used or the service has been delivered, no credit will be issued for those components.

Part 8 Cremation containers purchased on behalf of customers

E.g. Cremation urns, keepsakes, other containers for cremated remains

Cremation containers purchased on a one-off basis on behalf of customers or for re-sale to customers will be priced at a rate no higher than *Purchase Cost* plus 10% of the purchase cost plus an urn and keepsake processing fee listed in Part 3 of this schedule.

A transfer of ashes fee listed in Part 4 in this schedule will also be applicable if the customer requires cremated remains to be transferred into the purchased container.

Part 9 Postage of cremated remains on behalf of customers

Postage of cremated remains on a one-off basis on behalf of customers will be priced at a rate no higher than *Purchase Cost* plus 50% of a one-hour service fee listed in Part 3 of this schedule.

Part 10 Crematorium fee discount for weekday deliveries

Funeral directors who deliver containers for cremation to Gungahlin Crematorium prior to 10:00am on a weekday are entitled to a \$50.00 discount to the applicable Cremation Services (Monday to Friday, normal hours) fee listed in Part 4 of this schedule.

Part 11 Crematorium fee discount for interstate deliveries

Funeral directors based outside of the ACT and Queanbeyan region who deliver containers for cremation to Gungahlin Crematorium are entitled to a \$50.00 discount to the Cremation Services (Monday to Friday, normal hours) fee listed in Part 4 of this schedule. This discount may be issued in conjunction with the discount listed in Part 10 of this schedule.

Part 12 Crematorium fee discount for registered not-for-profit funeral directors

Funeral directors who are registered as a not-for-profit organisation and have an office within the ACT and Queanbeyan region are entitled to a 20% discount to the Cremation Services (Monday to Friday, normal hours) fee listed in Part 4 of this schedule.

Cemeteries and Crematoria (Cemetery Fees) Determination 2024 (No 1)

The Schedule

Part 13 Cremations for persons aged under 18 years

Cremations for persons aged under 18 years will be conducted free-of-charge from 2024-25 as listed in Part 4 of this schedule.

Part 14 Refund of fees paid by funeral directors

The Cemeteries and Crematoria Authority may provide a 5% refund of the total fees paid by funeral directors where all invoices are settled within 5 business days after being issued.

Part 15 Fees related to the burial of children in an area that is not child-specific.

Where a child is buried in an area of a cemetery that is not specified for children, the Cemeteries and Crematoria Authority may provide a discount of the applicable fee to reflect the price that would otherwise have been payable were the child buried in an area specified for children at the relevant cemetery.

Part 16 General administration of fees

The Chief Executive Officer of the Cemeteries and Crematoria Authority may waive or remit any fee, refund any fee, provide an exemption from any fee, defer the liability to pay any fee (before the fee is charged) and cease charging any fee.