

Australian Capital Territory

# Road Transport (Public Passenger Services) Bus Services—Service Standards 2016 (No 2)

Disallowable instrument DI2016–268

made under the

*Road Transport (Public Passenger Services) Regulation 2002*, section 20B (Service standards for regulated services)

## EXPLANATORY STATEMENT

---

Section 20B of the *Road Transport (Public Passenger Services) Regulation 2002* (the Regulation) permits the Road Transport Authority (the Authority) to make service standards for regulated services under the ACT's road transport legislation. Regulated services include bus services.

This disallowable instrument has the effect of determining service standards for bus services.

The service standards address elements of vehicle parking, cleaning, servicing and maintenance. The standards also address requirements for keeping records of business activities, driver licensing, driver training, safe driving practices, managing contraventions of legislation, and managing customer inquiries, lost property, and serious incidents.

This instrument replaces and revokes the existing service standards. These new services reflect the recent amendments to the Regulation resulting from the regulation of other regulated services, including rideshare and taxi services. The services have been amended to reduce unnecessary regulatory burdens on operators, and no new requirements have been imposed.

The instrument is in force until it is amended or revoked.