

Australian Capital Territory

# Road Transport (Public Passenger Services) Demand Responsive Services— Service Standards 2018 (No 1)

**Disallowable instrument DI2018-64**

made under the

***Road Transport (Public Passenger Services) Regulation 2002, section 20B (Service standards for regulated services)***

## **EXPLANATORY STATEMENT**

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Section 20B of the *Road Transport (Public Passenger Services) Regulation 2002* permits the Road Transport Authority to make service standards for regulated services under the ACT's road transport legislation. Regulated services include a demand response service.

This disallowable instrument has the effect of determining service standards for demand responsive services.

The service standards address elements of vehicle parking, cleaning, servicing and maintenance. The standards also address requirements for managing the booking service, keeping records of business activities, driver licensing, driver training, safe driving practices, managing contraventions of legislation, managing customer inquiries, lost property, and serious incidents.

The purpose of this instrument is to amend Part 1.1(1) of the service standards to reflect the correct reference to the *Road Transport (Safety and Traffic Management) Regulation 2017* which commenced on 30 April 2018.

No other amendments have been made to this instrument.