Australian Capital Territory

Motor Accident Injuries (Quality of Life Benefit) Guidelines 2019

**Disallowable instrument DI2019–246**

made under the

Motor Accident Injuries Act 2019, section 487 (MAI guidelines)

**EXPLANATORY STATEMENT**

Section 487 of the *Motor Accident Injuries Act 2019* (MAI Act) enables the MAI Commission to make guidelines (the MAI guidelines) about any matter required or permitted by the MAI Act to be included in guidelines.

The guidelines provide guidance to insurers about their obligations to provide information and support to potential applicants for quality of life benefits and persons eligible to make a motor accident claim, and to arrange whole person impairment assessments.

Specifically, the guidelines make provision for:

* Information and support to be given about making an application for quality of life benefits;
* The content of a quality of life benefits application;
* The time period for acknowledging an application for a whole person; impairment assessment for a person that has made a successful application for workers compensation benefits;
* The procedure for arranging a whole person impairment assessment; and
* Information and support to be given to persons eligible to make a common law claim.

The ACT Government consulted with insurers and other relevant stakeholders in preparing the guidelines.