

Australian Capital Territory

Motor Accident Injuries (Treatment and Care) Guidelines 2019

Disallowable instrument DI2019–247

made under the

Motor Accident Injuries Act 2019, section 487 (MAI guidelines)

EXPLANATORY STATEMENT

Section 487 of the *Motor Accident Injuries Act 2019* (MAI Act) enables the MAI Commission to make guidelines (the MAI guidelines) about any matter required or permitted by the MAI Act to be included in guidelines.

The guidelines provide guidance to insurers about their obligations to pay treatment and care benefits including making decisions about whether the treatment and care is reasonable and necessary, in relation to a recovery plan, and verifying treatment and care expenses.

Specifically, the guidelines make provision for:

- The conduct of an assessment of treatment and care needs;
- Matters in relation to recovery plans;
- Exceptional circumstances for a late application for back-paying treatment and care expenses;
- Approving treatment and care including factors to be considered in deciding whether treatment and care, and the cost of treatment and care, is reasonable and necessary;
- Principles to be followed by health practitioners in relation to the provision of treatment and care; and
- Verifying treatment and care expenses for payment.

The ACT Government consulted with insurers and other relevant stakeholders in preparing the guidelines.