

Australian Capital Territory

Road Transport (Public Passenger Services) Rideshare Service—Service Standards 2020 (No 1)

Disallowable instrument DI2020–29

made under the

Road Transport (Public Passenger Services) Regulation 2002, section 20B (Service standards for regulated services)

EXPLANATORY STATEMENT

Section 20B (1) of the *Road Transport (Public Passenger Services) Regulation 2002* allows the road transport authority to make service standards for regulated services. Regulated services include rideshare services. Under section 20B (3) a service standard is a disallowable instrument.

The service standards address elements of vehicle servicing and maintenance, safety, record keeping and customer service.

The purpose of this instrument is to amend Part 1 of the service standards to introduce requirements in relation to the cleaning of vehicles.

This amendment is being introduced to protect users of rideshare services in response to the current health situation. The well-being of user is the ACT Government's priority.

No other amendments have been made to this instrument.