

Australian Capital Territory

Motor Accident Injuries (Business Plan) Guidelines 2021

Disallowable instrument DI2021-252

made under the

Motor Accident Injuries Act 2019, section 487 (MAI guidelines)

EXPLANATORY STATEMENT

Section 487 of the *Motor Accident Injuries Act 2019* (MAI Act) enables the MAI Commission to make guidelines (the MAI guidelines) about any matter required or permitted by the MAI Act to be included in guidelines.

Section 401 of the MAI Act requires a licensed insurer to have a plan describing how the licensed insurer's MAI business must be carried out. The business plan must include a description of how the following things must be carried out:

- the handling of applications for defined benefits
- the handling of motor accident claims
- management
- expenses
- systems for processing and transmitting information.

Section 404 of the MAI Act enables the MAI guidelines to make provision for business plans for licensed insurers and the issue of MAI policies. The MAI Commission must consult each licensed insurer before making MAI guidelines in relation to these matters. The guidelines have been updated to include an additional requirement in relation to business continuity plans. The 2019 guidelines is also revoked by the instrument.