Motor Accident Injuries (Quality of Life Benefit) Guidelines 2023

Disallowable instrument DI2023-311

made under the

Motor Accident Injuries Act 2019, section 487 (MAI guidelines)

EXPLANATORY STATEMENT

Section 487 of the *Motor Accident Injuries Act 2019* (MAI Act) enables the MAI Commission to make guidelines (the MAI guidelines) about any matter required or permitted by the MAI Act to be included in guidelines.

The guidelines provide guidance to insurers about their obligations to provide information and support to potential applicants for quality of life benefits and persons eligible to make a motor accident claim, and to arrange whole person impairment (WPI) assessments.

The guidelines have been updated to clearly state the requirements for a diagnosis of a primary psychological injury to accompany an application for a quality of life benefit. The *Motor Accident Injuries (WPI Assessment) Guidelines 2019* requires the impairment rating to be based on a recognised diagnostic system. These words have been included in the Quality of Life Guidelines to facilitate further the WPI assessment. The guidelines also clarify that procedures for the allocation of referrals only apply in relation to circumstances if there is more than one IME provider authorised for the MAI Scheme.

The 2022 guidelines will be revoked on the commencement of the new guidelines.