

Australian Capital Territory

Road Transport (Public Passenger Services) Information to be Displayed on Taxis

Notifiable Instrument NI 2002- 52

made under the

Road Transport (Public Passenger Services) Regulations 2002, r 102(2)
Information to be displayed in taxis

In pursuance of subregulation 102(2) of the *Road Transport (Public Passenger Services) Regulations 2002* I, Alan Geoffrey Thompson, the person for the time being performing the duties of the Government Service Office which includes the function of the Road Transport Authority, hereby approve the form for information to be displayed in a Taxi as attached in the Schedule.

ALAN GEOFFREY THOMPSON
Road Transport Authority
25 February 2002

THIS IS PAGE 1 OF THE SCHEDULE TO THE DETERMINATION MADE UNDER THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES) REGULATIONS 2002 ON THE 25th DAY OF February 2002

MAXIMUM FARE ON WHICH HIRING WORKED OUT & REGISTRATION NUMBER OF TAXI

You are a passenger in TX <input type="text"/> Company name Company phone no:	TAXI CHARGES		
	FROM JULY 0000	00c RADIO FEE	\$00.00/HOUR DETENTION
	\$0.00 FLAGFALL		
	RATE 1 - \$0.000/Kilometre – To operate 6AM – 9PM MON-FRI		
	RATE 2 - \$0.000/Kilometre – To operate 9PM – 6AM MON-FRI		
	All day SATURDAY, SUNDAY & PUBLIC HOLIDAYS		
	MULTIPLE HIRING - \$0.00 FLAGFALL		
	RATE 3 - \$0.000/Kilometre – To operate 6AM – 9PM MON-FRI		
	RATE 4 - \$0.000/Kilometre – To operate 9PM – 6AM MON-FRI		
	All day SATURDAY, SUNDAY & PUBLIC HOLIDAYS		
	SOILING CHARGE - \$00.00		
	AIRPORT DEPARTURE TOLL - \$0.00		

Minimum height - 95mm
Minimum length – 280mm

Background - 1. yellow or white 2. black or navy blue
Lettering - 1. black or navy blue 2. yellow or white

Lettering minimum – 5mm

MAXIMUM FARE ON WHICH HIRING WORKED OUT – HIGH OCCUPANCY TAXI

HIGH OCCUPANCY TAXI

FROM JULY 0000

**WHERE THIS VEHICLE IS HIRED BY A GROUP OF SIX OR MORE PERSONS
THE FOLLOWING RATES APPLY:**

\$0.00 FLAGFALL

00c RADIO FEE

\$00.00/HOUR DETENTION

RATE 5 - \$0.000/Kilometre – To operate 6AM – 9PM MON-FRI

RATE 6 - \$0.000/Kilometre – To operate 9PM – 6AM MON-FRI

All day SATURDAY, SUNDAY & PUBLIC HOLIDAYS

Minimum height - 75mm

Minimum length – 255mm

Background - yellow or white

Lettering - black or navy blue

Lettering minimum – 5mm

THIS IS PAGE 3 OF THE SCHEDULE TO THE DETERMINATION MADE UNDER THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES) REGULATIONS 2002 ON THE 25th DAY OF February 2002

RIGHTS AND OBLIGATIONS OF HIRERS

TAXI USERS RIGHTS AND RESPONSIBILITIES		
<p>Your Rights</p> <p>As a taxi user you have the right to:</p> <ul style="list-style-type: none"> ● Decide on the route ● See the taxi meter ● Refuse multiple hiring ● Have the radio on or off ● Have the air conditioning on or off ● See the taxi identification number <p>Your driver should:</p> <ul style="list-style-type: none"> ● Be courteous and helpful ● Know and obey all the traffic laws ● Be clean, neat and tidy ● Be wearing a uniform <p>Your taxi should be:</p> <ul style="list-style-type: none"> ● Smoke free ● Clean and tidy ● Well maintained 	<p>Your Responsibilities</p> <p>As a taxi user you must:</p> <ul style="list-style-type: none"> ● Pay the estimated fare if requested prior to commencing the hiring ● Pay the correct fare including any tolls and booking fees ● Not eat, drink or smoke in the taxi ● Not swear or act in an offensive way ● Ensure any children under 14 are secured in an approved child restraint <p>The driver can refuse to take you if you are drunk, and/or are likely to soil the vehicle, and/or refuse to pay a fare deposit when requested. If you soil or damage the taxi, the driver can charge you a \$50 fee for cleaning costs.</p> <p>Please let the driver know if you need change from \$50 or more</p>	<p>Complaints or Compliments</p> <p>If you have any complaints or compliments about your driver or your taxi trip, please phone</p> <p>CANBERRA CABS 6213 2222</p> <p>You will need the taxis number plate and the time and date of your journey.</p> 



IMPORTANT MESSAGE TO PASSENGERS

Service Fee, Transaction Type and GST Notice

All approved cards are subject to a 10% service fee on adjusted taxi fare applicable on statements of account. Some approved cards are subject to GST on the service fee in accordance with the following schedule:

Approved Cards	GST on Service Fee	Authorised Transaction Type
Cabcharge	Nil	Electronic/Manual
American Express	Yes	Electronic Only
Diners Club	Yes	Electronic Only
Mastercard	Yes	Electronic Only
Bankcard	Yes	Electronic Only
Motorpass	Yes	Electronic Only
JCB	Yes	Electronic Only
All authorised debit cards	Yes	Electronic Only

NOTE: All valid approved cards are accepted by the Cabcharge terminal but where electronic transmission is not possible:

- "Electronic/Manual" - means Cabcharge may accept Cabcharge cards by imprinting a paper docket but only where electronic transmission is not possible.
- "Electronic Only" - means Cabcharge cannot accept these cards by imprinting a paper docket and an alternate payment method must be found.

DECEMBER 2000

AT
Initials

**THIS IS PAGE 4 OF THE SCHEDULE TO THE DETERMINATION MADE
UNDER THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES)
REGULATIONS 2002 ON THE 25th DAY OF February 2002**

MAXIMUM NUMBER OF PASSENGERS



Minimum height - 65mm
Minimum length – 110mm

Background - black or navy blue
Lettering - yellow or white

Lettering minimum – 7mm