

Australian Capital Territory

## **Road Transport (Public Passenger Services) Information to be Displayed on Taxis 2003 (No 2)\***

**Notifiable Instrument NI 2003-232**

made under the

***Road Transport (Public Passenger Services) Regulations 2002, reg 102(2) Information to be displayed in taxis***

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In pursuance of subregulation 102(2) of the *Road Transport (Public Passenger Services) Regulations 2002* I, Brian John MacDonald, the person for the time being performing the duties of the General Manager, Road Transport, hereby approve the form for information to be displayed in a taxi affiliated with Queanbeyan Taxi Co-Operative Limited as attached in the Schedule.

BRIAN JOHN MACDONALD  
Delegate of the Road Transport Authority  
3 July 2003

\*Name amended under Legislation Act 2001 s 60

MAXIMUM FARE ON WHICH HIRING WORKED OUT

<b>COUNTRY TAXI FARE STRUCTURE</b>		
<b>Effective 00 JULY 0000</b>		<b>Includes GST</b>
<b>TAXI FARE STUCTURE</b>		
<b>FLAG FALL</b>	<b>\$0.00</b>	
<b>TARRIFF (1)</b>	<b>\$0.00</b>	<b>6AM-8PM</b>
<b>TARRIFF (2)</b>	<b>\$0.00</b>	<b>8PM-6AM</b>
<b>TARRIFF (5)</b>	<b>\$0.00</b>	<b>OUTSIDE QBN CITY &amp; ACT</b>
<b>FLAG FALL</b>	<b>\$0.00</b>	
<b>TARRIFF (3)</b>	<b>\$0.00</b>	<b>6AM-8PM MULTI HIRE</b>
<b>TARRIFF (4)</b>	<b>\$0.00</b>	<b>8PM-6AM MULTI HIRE</b>
<b>RADIO FEE</b>	<b>\$0.00</b>	
<b>WAITING Time</b>	<b>\$00.00 per hour</b>	
<b>RATE 2 &amp; 4 APPLY ON SATURDAY SUNDAY &amp; PUBLIC HOLIDAYS</b>		

Minimum height - 105mm  
Minimum length - 120mm

Background - white  
Lettering - black and red (for effective date and GST)

Lettering minimum - 5mm

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**IMPORTANT MESSAGE TO PASSENGERS**

**Service Fee, Transaction Type and GST Notice**

All approved cards are subject to a 10% service fee on adjusted taxi fare applicable on statements of account.

Some approved cards are subject to GST on the service fee in accordance with the following schedule:

Approved Cards	GST on Service Fee	Authorised Transaction Type
Cabcharge	Nil	Electronic/Manual
American Express	Yes	Electronic Only
Diners Club	Yes	Electronic Only
Mastercard	Yes	Electronic Only
Bankcard	Yes	Electronic Only
Motorpass	Yes	Electronic Only
JCB	Yes	Electronic Only
All authorised debit cards	Yes	Electronic Only

NOTE: All valid approved cards are accepted by the Cabcharge terminal but where electronic transmission is not possible:

- "Electronic/Manual" - means Cabcharge may accept Cabcharge cards by imprinting a paper docket but only where electronic transmission is not possible.
- "Electronic Only" - means Cabcharge cannot accept these cards by imprinting a paper docket and an alternate payment method must be found.

DECEMBER 2000

**ON HIRING YOUR TAXI:**



**TC**



**YOU MUST WEAR A SEATBELT.**



**YOU MUST PAY THE FARE DISPLAYED plus any listed extras.**

**Licensed to carry**



**5 persons**



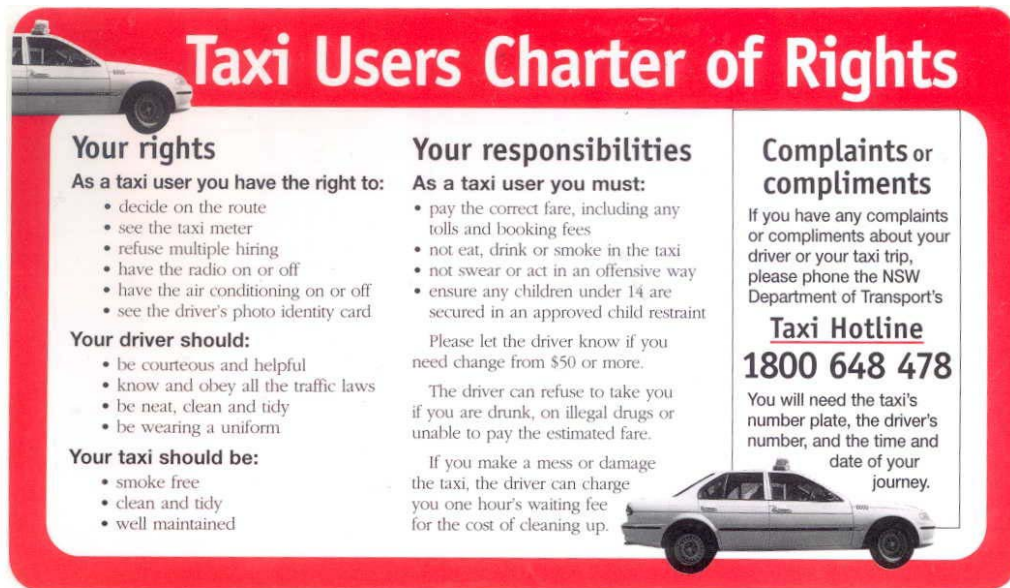
**SMOKING IS NOT PERMITTED IN THIS TAXI**



**NO FOOD OR DRINK TO BE OPENED OR CONSUMED.**

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RIGHTS AND OBLIGATIONS OF HIRERS



**Taxi Users Charter of Rights**

**Your rights**

**As a taxi user you have the right to:**

- decide on the route
- see the taxi meter
- refuse multiple hiring
- have the radio on or off
- have the air conditioning on or off
- see the driver's photo identity card

**Your driver should:**

- be courteous and helpful
- know and obey all the traffic laws
- be neat, clean and tidy
- be wearing a uniform

**Your taxi should be:**

- smoke free
- clean and tidy
- well maintained

**Your responsibilities**

**As a taxi user you must:**

- pay the correct fare, including any tolls and booking fees
- not eat, drink or smoke in the taxi
- not swear or act in an offensive way
- ensure any children under 14 are secured in an approved child restraint

Please let the driver know if you need change from \$50 or more.

The driver can refuse to take you if you are drunk, on illegal drugs or unable to pay the estimated fare.

If you make a mess or damage the taxi, the driver can charge you one hour's waiting fee for the cost of cleaning up.

**Complaints or compliments**

If you have any complaints or compliments about your driver or your taxi trip, please phone the NSW Department of Transport's

**Taxi Hotline**  
**1800 648 478**

You will need the taxi's number plate, the driver's number, and the time and date of your journey.

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Initials