

Financial Management (Performance Criteria) Amendment 2004 (No 2)*

Notifiable Instrument NI2004— 188

made under the

Financial Management Act 1996, s19D Amendment of Performance Criteria

I amend the following performance criteria for the 2003-04 financial year.

Department	Output Class and Output	Description of performance criteria	Targets	
			2003-04 Budget papers	2003-04 Amended target
Housing ACT	Output Class 1.2: Community and Supported Housing	Quality/Effectiveness measure – Customer satisfaction of community housing tenants maintained to at least National average	>77%	Delete measure
		Timeliness measure – Payments made by the department within 28 days of receipt of account from agencies administering concessions or benefits	90%	Delete measure

Mr Bill Wood
Minister for Disability, Housing and Community Services

Date: ...28.6.04

*Name amended under Legislation Act, s 60

OUTPUT CLASS 1: HOUSING SERVICES
PRINCIPAL MEASURES

OUTPUT 1.2: COMMUNITY AND SUPPORTED HOUSING

Description: Provision of support and resources for a variety of community development activities, including community and supported housing (including boarding houses) and specialist housing programs (including community linkages) and housing options for Aboriginal and Torres Strait Islander people.

Measures	2002-03 Actual	2003-04 Original Targets	2003-04 Revised Targets
Quantity			
Number of Community Housing Program service contracts administered	-	8	8
Number of service visits conducted by contract managers	-	8	8
Number of community housing tenancies managed	-	560	560
Number of community housing properties	-	340	340
Number of community housing applicants housed	-	74	95
Number of Community Housing tenants receiving rent subsidies	-	85%	85%
Community housing occupancy rate (percentage)	-	97%	97%
Number of properties leased to community and other organisations	-	189	314
Quality/Effectiveness			
Funded organisations' satisfaction with government contract administration (as measured by annual survey)	-	80%	80%
Timeliness			
Contract payments disbursed within contracted timeframes	-	95%	95%
Cost			
Value of payments to Community Housing providers	-	\$6,324,000	\$12,524,000
Value of payments for community development and related housing services	-	\$1,898,000	\$1,898,000
Cost per 1,000 head of population	-	\$25,345	\$44,457
TOTAL COST (\$'000)	-	\$8,222	\$14,422
GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	-	\$8,222	\$8,222

Section 19D - Statement of Reasons for Amendment

This statement outlines the reasons for the amendment of performance criteria under section 19D of the *Financial Management Act 1996*.

Housing ACT in the Department of Disability, Housing and Community Services is amending the performance criteria in Output 1.2: Community and Supported Housing (in Output Class1: Housing Services) by deleting the following duplicate measures included in the Performance Measures reported in the Budget by error:

1. Customer satisfaction of community housing tenants maintained to at least National average with a Target of > 77% in 2003-04.

This measure was replaced by the Quality/Effectiveness Measure – Funded organisation’s satisfaction with government contract administration (as measured by annual survey) with a Target in 2003-04 of 80%.

2. Payments made by the department within 28 days of receipt of account from agencies administering concessions or benefits with a Target of 90% in 2003-04.

This measure was replaced by the Timeliness Measure – Contract payments disbursed within contracted timeframes, with a Target in 2003-04 of 95%