

Australian Capital Territory

## **Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract) Approval Notice 2009 (No 2)**

**Notifiable Instrument NI2009-292**

made under the

***Utilities Act 2000, s 91 (Notification and application of terms etc) and s 93 (Variation of terms)***

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**1 Name of instrument**

This instrument is the *Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract) Approval Notice 2009 (No 2)*.

**2 Commencement**

This instrument commences on the day after it is notified.

**3 Approval of variation of standard customer contract for gas connection and supply services**

The Independent Competition and Regulatory Commission approves the variation at Schedule 1 to ActewAGL Retail's schedule of charges in the standard customer contract for gas connection and supply services.

Paul Baxter  
Senior Commissioner  
Independent Competition and Regulatory Commission  
22 June 2009

### Schedule of charges for ACT only – natural gas tariffs

The following rates (from 1.1 to 2.2) apply from 1 July 2009. Accounts issued on or after that date will be charged on a pro-rata basis.

	From 1 January 2009 GST exclusive rate	2009-10 GST exclusive rate	2009-10 GST inclusive rate
<b>1 Residential</b>			
<b>1.1 Always Home@ActewAGL plan*</b>			
• Supply fee (c/day)	49.03	51.69	56.859
• Usage rate (c/MJ)	1.735	1.806	1.9866
<b>1.2 Always Home@ActewAGL Saver plan*</b>			
• Supply fee (c/day)	49.03	51.69	56.859
• Usage rate (c/MJ)	1.735	1.806	1.9866
<b>1.3 Always Home@ActewAGL Saver Plus plan</b>			
• Supply fee (c/day)	61.99	64.69	71.159
• Usage rate (c/MJ)			
♦ First 49.3151MJ/day	1.495	1.634	1.7974
♦ Thereafter	1.655	1.704	1.8744
<b>1.4</b> Eligible pensioners may be entitled to an energy concession which covers both electricity and natural gas, but only appears on electricity accounts.			
* The <b>Always Home@ActewAGL plan</b> and the <b>Always Home@ActewAGL Saver plan</b> merged on 1 July 2005.			

	From 1 January 2009 GST exclusive rate	2009-10 GST exclusive rate	2009-10 GST inclusive rate
<b>2 Industrial and commercial</b>			
<b>2.1 Daily</b>			
• Supply fee (c/day)	102.78	102.78	113.058
• Usage rates (c/MJ)			
♦ First 1,643.8356 MJ/day	1.615	1.736	1.9096
♦ Thereafter	1.495	1.533	1.6863

The following miscellaneous fees and charges, applicable from 1 July 2009, continue to apply

	2008-09 GST exclusive rate	2009-10 GST exclusive rate	2009-10 GST inclusive rate
<b>3 Miscellaneous fees and charges – ACT</b>			
<b>3.1</b> Establishment fee (new customer account)	\$27.73	\$28.91	\$31.80
<b>3.2</b> Establishment fee (pensioners)	\$11.18	\$11.64	\$12.80
<b>3.3</b> Attendance (debt collection) first visit in a 12-month period (in business hours)	\$46.36	\$48.18	\$53.00
Attendance (debt collection) within a year of a previous visit (in business hours)	\$63.64	\$66.36	\$73.00
<b>3.4</b> Disconnection fee (for non payment)	\$49.55	\$51.73	\$56.90
<b>3.5</b> Reconnection fee (business hours)	\$43.91	\$46.36	\$51.00
Reconnection fee (after hours)	\$67.36	\$70.27	\$77.30
<b>3.6</b> Check read (second in a billing period)	\$39.27	\$41.00	\$45.10
<b>3.7</b> Disconnection notification fee			

This is Schedule 1 to the Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract)  
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	(for late payment)	\$12.82	\$13.36	\$14.70
3.8	Dishonoured cheque and credit card reversal (administration charge). The greater of	\$12.73 per account or \$29.09 per cheque or reversal	\$13.64 per account or \$30.00 per cheque or reversal	\$15.00 per account or \$33.00 per cheque or reversal
3.9	Direct debit reject (administration charge per reject)	\$8.18	\$8.18	\$9.00
3.10	Service application fee:			
	• Residential	\$268.18	\$268.18	\$295.00
	• Business	N/A	\$995.45	\$1,095.00
3.11	Special meter read:			
	• Meter connection read	\$45.40	\$47.30	\$52.03
	• Final meter read	\$45.40	\$47.30	\$52.03
3.12	Network disconnection fee	\$116.30	\$121.30	\$133.43
3.13	Network reconnection fee	\$85.90	\$89.60	\$98.56
3.14	Meter testing charges:			
	• 12 cubic metres	\$47.80	\$49.80	\$54.78
	• 33 cubic metres	\$68.20	\$71.10	\$78.21
	• 85 cubic metres	\$91.10	\$95.00	\$104.50
	• 300 cubic metres	\$342.50	\$357.40	\$393.14
	• 880 cubic metres	\$913.80	\$953.50	\$1,048.85