

Australian Capital Territory

## **Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract) Approval Notice 2010**

**Notifiable Instrument NI2010- 290**

made under the

***Utilities Act 2000, s 91 (Notification and application of terms etc) and s 93 (Variation of terms)***

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**1 Name of instrument**

This instrument is the *Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract) Approval Notice 2010*.

**2 Commencement**

This instrument commences on the day after it is notified.

**3 Approval of variation of standard customer contract for gas connection and supply services**

The Independent Competition and Regulatory Commission approves the variation at Schedule 1 to ActewAGL Retail's schedule of charges in the standard customer contract for gas connection and supply services.

Paul Baxter  
Senior Commissioner  
Independent Competition and Regulatory Commission

8 June 2010

### Schedule of charges for ACT only – natural gas tariffs

The following rates (from 1.1 to 2.1) apply from 1 July 2010. Accounts issued on or after that date will be charged on a pro-rata basis.

	From 1 July 2009 GST exclusive rate	2010-11 GST exclusive rate	2010-11 GST inclusive rate
<b>1 Residential</b>			
<b>1.1 Always Home@ActewAGL plan*</b>			
• Supply fee (c/day)	51.69	52.63	57.893
• Usage rate (c/MJ)	1.806	1.874	2.0614
<b>1.2 Always Home@ActewAGL Saver plan*</b>			
• Supply fee (c/day)	51.69	52.63	57.893
• Usage rate (c/MJ)	1.806	1.874	2.0614
<b>1.3 Always Home@ActewAGL Saver Plus plan</b>			
• Supply fee (c/day)	64.69	65.86	72.446
• Usage rate (c/MJ)			
♦ First 49.3151MJ/day	1.634	1.696	1.8656
♦ Thereafter	1.704	1.767	1.9437
<b>1.4</b> Eligible pensioners may be entitled to an energy concession which covers both electricity and natural gas, but only appears on electricity accounts.			

\* The **Always Home@ActewAGL plan** and the **Always Home@ActewAGL Saver plan** merged on 1 July 2005.

	From 1 July 2009 GST exclusive rate	2010-11 GST exclusive rate	2010-11 GST inclusive rate
<b>2 Industrial and commercial</b>			
<b>2.1 Daily</b>			
• Supply fee (c/day)	102.78	102.78	113.058
• Usage rates (c/MJ)			
♦ First 1,643.8356 MJ/day	1.736	1.802	1.9822
♦ Thereafter	1.533	1.561	1.7171

### 3 Miscellaneous fees and charges – ACT only

The following miscellaneous fees and charges (from 3.1 to 3.14) apply to the ACT only from 1 July 2010.

	From 1 July 2009 GST exclusive rate	2010-11 GST exclusive rate	2010-11 GST inclusive rate
<b>3 Miscellaneous fees and charges</b>			
<b>3.1</b> Establishment fee (new customer account)	\$28.91	\$29.55	\$32.50
<b>3.2</b> Establishment fee (pensioners)	\$11.64	\$11.82	\$13.00
<b>3.3</b> Attendance (debt collection) first visit in a 12-month period (in business hours)	\$48.18	\$49.09	\$54.00
Attendance (debt collection) within a year of a previous visit (in business hours)	\$66.36	\$67.27	\$74.00
<b>3.4</b> Disconnection fee (for non payment)	\$51.73	\$52.73	\$58.00

This is Schedule 1 to the Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract)  
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3.5	Reconnection fee (business hours)	\$46.36	\$47.27	\$52.00
	Reconnection fee (after hours)	\$70.27	\$71.82	\$79.00
3.6	Check read (second in a billing period)	\$41.00	\$41.82	\$46.00
3.7	Disconnection notification fee (for late payment)	\$13.36	\$13.64	\$15.00
3.8	Dishonoured cheque and credit card reversal (administration charge). The greater of	\$13.64 per account or \$30.00 per cheque or reversal	\$13.64 per account or \$30.91 per cheque or reversal	\$15.00 per account or \$34.00 per cheque or reversal
3.9	Direct debit reject (administration charge per reject)	\$8.18	\$8.18	\$9.00
3.10	Service application fee:			
	• Residential	\$268.18	\$268.18	\$295.00
	• Business	\$995.45	\$995.45	\$1,095.00
3.11	Special meter read:			
	• Meter connection read	\$47.30	\$50.90	\$55.99
	• Final meter read	\$47.30	\$50.90	\$55.99
3.12	Network disconnection fee	\$121.30	\$126.20	\$138.82
3.13	Network reconnection fee	\$89.60	\$93.90	\$103.29
3.14	Meter testing charges:			
	• 12 cubic metres	\$49.80	\$50.80	\$55.88
	• 33 cubic metres	\$71.10	\$72.60	\$79.86
	• 85 cubic metres	\$95.00	\$97.00	\$106.70
	• 300 cubic metres	\$357.40	\$364.90	\$401.39
	• 880 cubic metres	\$953.50	\$973.60	\$1,070.96