

# Corrections Management (Prisoner Complaints and Grievances) Procedure 2010

Notifiable instrument NI2010-386

made under the

***Corrections Management Act 2007, section 14(1) (Corrections policies and operating procedures) and section 15(1) (Exclusions from notified corrections policies and operating procedures)***

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## 1 Name of instrument

This instrument is the *Corrections Management (Prisoner Complaints and Grievances) Procedure 2010*.

## 2 Commencement

This instrument commences on the day after it is notified.

## 3 Operating Procedure

I make the

### PRISONER COMPLAINTS AND GRIEVANCES PROCEDURE

to facilitate the effective and efficient management of correctional services.

*Note: The matter contained in this operational procedure has been excluded by the Chief Executive under section 15(1) of the Corrections Management Act 2007 as the Chief Executive believes, on reasonable grounds, that the material would be likely to disclose information that may endanger public safety or undermine justice, security or good order at a correctional centre.*

James Ryan  
Executive Director  
ACT Corrective Services  
9 July 2010