

Road Transport (Driver Licensing) Public Vehicle Driver Training Course Approval 2012 (No 1)*

Notifiable Instrument NI2012 – 381

made under the

Road Transport (Driver Licensing) Regulation 2000, section 65 (Approval of public vehicle driver training courses)

(1) Name of Instrument

This instrument is the *Road Transport (Driver Licensing) Public Vehicle Driver Training Course Approval 2012 (No 1)*.

(2) Commencement

This instrument commences on the date of notification.

(3) Authorisation

Under section 65, I approve the course referred to in Schedule 1 that is provided by the Transport Industry Skills Centre Inc. as a suitable course:

- a) for the training of people who wish to hold a public vehicle licence that authorises the person to drive a taxi; and
- b) for the purposes of section 94A(3) (b) of the *Road Transport (Driver Licensing) Regulation 2000*.

(4) Revocation

This instrument revokes NI 2011 – 303 dated 17 June 2011.

Kerry Bell
Delegate of the Road Transport Authority

20 July 2012

SCHEDULE 1

APPROVAL OF PUBLIC VEHICLE DRIVER TRAINING COURSE TAXI DRIVER TRAINING COURSE PROVIDED BY TRANSPORT INDUSTRY SKILLS CENTRE INC.

The course of instruction deals with the following matters:

THEORY INSTRUCTION	THEORY TEST
Topic 1: Taxation Presentation	Topic 1: Pick up Points and Places of Interest
Topic 2: Follow OH & S Procedures	Topic 2: Meters, Rates, Fare Hiring and Regulations
Topic 3: Meters, Rates, Hiring and Regulations	Topic 3: Use of Communication Systems, MDT and EFTPOS
Topic 4: Use Communication Systems, MDT and EFTPOS	Topic 4: Ranks and Zones
Topic 5: Etiquette on Ranks	Topic 5: Etiquette on Ranks
Topic 6: Lost Property Regulations	Topic 6: Lost Property
Topic 7: First Aid Presentation	Topic 7: Airport Regulations and Procedures
Topic 8: Road Rules and Regulations	Topic 8: Road Rules and Regulations
Topic 9: Interpret Road Maps and Identify Major Roads, Services & Attractions	Topic 9: Interpret Road Maps and Identify Major Roads, Services & Attractions
Topic 10: Ethics, Moral and Driver Behaviour	Topic 10: Ethics, Moral and Driver Behaviour
Topic 11: Navigate Predetermined Routes	Topic 11: Navigate Predetermined Routes
Topic 12: RTA Rules and Taxi Regulations	Topic 12: WATs, Disabilities and Baby Capsules
Topic 13: Provide Customer Service in Transport Vehicles	Topic 13: RTA Rules and Taxi Regulations
Topic 14: Transport Passengers with Disabilities	Topic 14: Dockets and TSS Vouchers
Topic 15: Manage Disruptive and/or Unlawful Behaviour	Topic 15: Provide Customer Service in Transport Vehicles
	Topic 16: Presentation of Vehicles and Uniforms
PRACTICAL INSTRUCTION	PRACTICAL ASSESSMENT
Topic 1: Develop Local Geographic Knowledge	Topic 1: Ability to Use Communication Systems, MDT and EFTPOS
Topic 2: Use Communication Systems, MDT and EFTPOS	Topic 2: Knowledge of Ranks and Zones (a part of Jockeying)
Topic 3: Airport Regulations and Procedures	Topic 3: Ability to Interpret Road Maps and Identify Major Roads, Services & Attractions
Topic 4: Interpret Road Maps and Identify Major Roads, Services & Attractions	Topic 4: Ability to Navigate Predetermined Routes
Topic 5: Navigate Predetermined Routes	Topic 5: Ability to Demonstrate Knowledge of WATs, Disabilities and Baby Capsules
Topic 6: WATs and Baby Capsule Fitting	Topic 6: Ability to use Dockets, TSS and Cab Charge Vouchers
Topic 7: Follow OH&S Safety Procedures	Topic 7: Ability to Drive Vehicle whilst Obeying Road Rules and Regulations
Topic 8: Dockets, TSS and Cab Charge Vouchers	
Topic 9: Apply Quality Procedures	

Successful completion of the course requires:

1. An 85% pass rate and the full two (2) days classroom attendance.
2. Completion of the E-training course for taxi drivers online.
3. Completion of a minimum 21 hours of jockeying.
4. A satisfactory practical WAT assessment.
5. Being awarded a certificate of competency upon successful completion of the Theory Test and Practical Assessment as a means of obtaining a TAXI ('T') code added to any licence class other than a motor cycle class.

6. The competencies that must be achieved from the Transport and Logistics Training Package TLI10 are:

TLIC2009A – Drive taxicab

TLIB2090A – Use communication systems in a taxicab

TLIF2072A – Comply with safety and security procedures

TLIH3004A – Identify major roads, services and attractions

TLII2019A – Provide taxicab customer service

TLIL2060A – Complete induction to the transport industry

TLIP2037A – Carry out financial transactions and maintain records

7. A driver of a Wheelchair Accessible Taxi must also achieve the competency:

TLIC2040A – Provide wheelchair accessible taxi services to passengers with disabilities.

Practical assessment must occur using a wheelchair accessible taxi or a standalone taxi (ie simulator) in a workplace suitable for this purpose.