

# Australian Capital Territory

## Financial Management (Performance Criteria) Amendment 2013 (No 2)

### Notifiable instrument NI2013-37

made under the

***Financial Management Act 1996, s19D (Amendment of performance criteria)***

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#### **1 Name of instrument**

This instrument is the *Financial Management (Performance Criteria) Amendment 2013 (No 2)*.

#### **2 Commencement**

This instrument is taken to have commenced on 1 July 2012.

#### **3 Amendment of 2012-2013 performance criteria**

The performance criteria for the 2012-13 financial year is amended as set out in schedule A.

#### **4. Statement of reasons for amendments**

Section 19D (3) (f) of the *Financial Management Act 1996* provides that the Minister may by instrument amend performance criteria if changes happen in the priorities of the Department.

#### **5. Revocation of Instrument**

This instrument revokes Notifiable Instrument NI2013-27.

Simon Corbell MLA

Attorney-General

21 January 2013

## SCHEDULE A

### AMENDMENT OF PERFORMANCE CRITERIA UNDER SECTION 19D OF THE FINANCIAL MANAGEMENT ACT 1996

I amend the following performance criteria for the 2012-13 financial year.

| Agency   | Output Class and Output   | Description of performance criteria  | Targets                     |                              | Action          |
|--|---|--|-----------------------------|------------------------------|-----------------|
|  |   |  | 2012-13<br>Budget<br>papers | 2012-13<br>Amended<br>target |                 |
| Justice and<br>Community Safety<br>Directorate | Output Class 1: Justice Services<br>Output 1.3: Legislative Drafting and<br>Publishing Services | 1.3 a High level of client satisfaction for legislative<br>drafting and publishing services by the<br>Parliamentary Counsel's Office: percentage of<br>satisfied clients     | >85%                        | 85%                          | Target amended  |
| Justice and<br>Community Safety<br>Directorate | Output Class 1: Justice Services<br>Output 1.3: Legislative Drafting and<br>Publishing Service  | 1.3.b Timely legislative drafting and publishing<br>services by the Parliamentary Counsel's Office:<br>Percentage of drafting responses provided within<br>30 day standard   | >95%                        | 95%                          | Target amended  |
| Justice and<br>Community Safety<br>Directorate | Output Class 1: Justice Services<br>Output 1.3: Legislative Drafting and<br>Publishing Service  | 1.3.b Percentage of notifications notified on ACT<br>legislation register on requested notification day  | >99%                        | 99%                          | Target amended  |
| Justice and<br>Community Safety<br>Directorate | Output Class 1: Justice Services<br>Output 1.3: Legislative Drafting and<br>Publishing Service  | 1.3.b Percentage of republications of changed<br>legislation published on ACT legislation register<br>on day the change happens  | >99%                        | 99%                          | Target amended  |
| Justice and<br>Community Safety<br>Directorate | Output Class 1: Justice Services<br>Output 1.5: Protection of Rights                            | 1.5.a High level of client satisfaction with Human<br>Rights Commission complaints process:<br>Percentage of complaints concluded within<br>Commission standards and targets | 75%                         | N/A                          | Measure deleted |
| Justice and<br>Community Safety<br>Directorate | Output Class 1: Justice Services<br>Output 1.5: Protection of Rights                            | 1.5.a High level of client satisfaction with Human<br>Rights Commission complaints process:<br>Percentage of complaints concluded within<br>Commission standards             | N/A                         | 75%                          | New measure     |
| Justice and<br>Community Safety<br>Directorate | Output Class 1: Justice Services<br>Output 1.5: Protection of Rights                            | 1.5.b Human Rights Commission is respected as an<br>agent of rights protection and service:<br>Number of participants in community education or<br>engagement activities     | 5,000                       | N/A                          | Measure deleted |

| Agency                                   | Output Class and Output  | Description of performance criteria   | Targets               |                        | Action          |
|--|--|---|-----------------------|------------------------|-----------------|
|  |  |   | 2012-13 Budget papers | 2012-13 Amended target |                 |
| Justice and Community Safety Directorate | Output Class 1: Justice Services<br>Output 1.5: Protection of Rights   | 1.5.b Human Rights Commission is respected as an agent of rights protection and service:<br>Number of community engagement activities undertaken by the Commission.   | N/A                   | 30                     | New measure     |
| Justice and Community Safety Directorate | Output Class 1: Justice Services<br>Output 1.5: Protection of Rights   | 1.5 c The Public Advocate of the ACT's actions towards achieving a caring community where the rights and interests of vulnerable people are protected: Proportion of clients for whom advocacy services are provided by the Public Advocate of the ACT where a high level of satisfaction is reported | 90%                   | 85%                    | Target amended  |
| Justice and Community Safety Directorate | Output Class 1: Justice Services<br>Output 1.5: Protection of Rights   | 1.5 c Public Guardianship - Guardianship clients: Percentage requiring intensive decision making support  | 35%                   | 32%                    | Target amended  |
| Justice and Community Safety Directorate | Output Class 1: Justice Services<br>Output 1.5: Protection of Rights   | 1.5 c Public Advocate - Individuals, excluding guardianship clients, brought to the attention of the Public Advocate - Total number.  | 2,200                 | 2,020                  | Target amended  |
| Justice and Community Safety Directorate | Output Class 1: Justice Services<br>Output 1.5: Protection of Rights   | 1.5 c Public Advocate - Individuals, excluding guardianship clients, brought to the attention of the Public Advocate - Percentage for whom individual or systemic advocacy was provided.  | 55%                   | 30%                    | Target amended  |
| Justice and Community Safety Directorate | Output Class 1: Justice Services<br>Output 1.7: Regulatory Services    | 1.7.d. High level of response to public complaints about faulty ticket machines and parking meters percentage response within 60 minutes  | 95%                   | N/A                    | Measure deleted |
| Justice and Community Safety Directorate | Output Class 1: Justice Services<br>Output 1.7: Regulatory Services    | 1.7.e Percentage of parking meters operational within 24 hours from the time of failure reported  | 95%                   | N/A                    | Measure deleted |
| Justice and Community Safety Directorate | Output Class 3: Courts and Tribunal<br>Output 3.1: Courts and Tribunal | 3.1.b Reasonable cost of ACT Courts and Tribunals - Average fees collected per Supreme Court civil case   | \$800                 | \$1,300                | Target amended  |
| Justice and Community Safety Directorate | Output Class 3: Courts and Tribunal<br>Output 3.1: Courts and Tribunal | 3.1.c Reasonable cost of ACT Courts and Tribunals - Average fees collected per Magistrates Court civil case   | \$45                  | \$63                   | Target amended  |

| Agency   | Output Class and Output  | Description of performance criteria  | Targets                     |                              | Action         |
|--|--|--|-----------------------------|------------------------------|----------------|
|  |  |  | 2012-13<br>Budget<br>papers | 2012-13<br>Amended<br>target |                |
| Justice and<br>Community Safety<br>Directorate | Output Class 3: Courts and Tribunal<br>Output 3.1: Courts and Tribunal | 3.1.o Reasonable cost of lodgement at the ACT<br>Civil and Administrative Tribunal (ACAT) -<br>Average fees collected per ACAT matter where<br>fees are paid | \$115                       | \$138                        | Target amended |