### Territory Records (Records Disposal Schedule – Public Service Management Records) Approval 2017 (No 1)

Notifiable instrument NI2017 —393

made under the

Territory Records Act 2002, s 19 (Approval of schedules for the disposal of records)

### 1 Name of instrument

This instrument is the Territory Records (Records Disposal Schedule – Public Service Management Records) Approval 2017 (No 1)

### 2 Commencement

This instrument commences on the day after notification.

### 3 Approval

I approve the Records Disposal Schedule – Public Service Management Records.

Danielle Wickman
Director of Territory Records
19 July 2017



### **Records Disposal Schedule**

### **Public Service Management Records**

### **Table of Contents**

INTRODUCTION	5
PURPOSE	5
SCOPE	
AUTHORITY	
STRUCTURE AND RELATIONSHIP TO THE TERRITORY VERSION OF	
KEYWORD AAA	5
Whole of Government Thesaurus	
GUIDELINES FOR USE	
Coverage of authority	
Layout of the schedule	
FORMAT OF RECORD	
Electronic records	
DESTRUCTION OF RECORDS	
UPDATING THE RECORDS DISPOSAL SCHEDULE	
ASSISTANCE IN USING THE RECORDS DISPOSAL SCHEDULE	
RELATED LEGISLATION	
DEFINITIONS	
Agency	
Appraisal	
Business Classification Scheme	
Principal Officer	
Records	
Records of an Agency	
Records Disposal Schedule	
Records Management ProgramRecordkeeping Systems	
Scope Note	
Sentencing	
Territory Archives	
BUSINESS CLASSIFICATION SCHEME	
PUBLIC SERVICE MANAGEMENT	
RECORDS DISPOSAL SCHEDULE	
PUBLIC SERVICE MANAGEMENT	
Acquisition	
Contract Management	
Events	
Health & Safety	
Performance Management	
Planning	
Policies & Procedures	
Reporting & Statements	21

Workplace Relations	21
RETAIN AS TERRITORY ARCHIVES	22
PUBLIC SERVICE MANAGEMENT	23
Contract Management	23
Health & Safety	24
Policies & Procedures	24
Workplace Relations	25

### INTRODUCTION

The *Records Disposal Schedule – Public Service Management Records* is the official authority for the disposal of these ACT Government records.

It is one of a series of Whole of Government Records Disposal Schedules authorised by the Director of Territory Records in accordance with the provisions of the *Territory Records Act* 2002. It is used in conjunction with other Territory Records Disposal Schedules.

### **PURPOSE**

The purpose of this Records Disposal Schedule is to provide for the authorised disposal of records created or maintained by ACT Government Agencies.

### **SCOPE**

This Records Disposal Schedule applies to records created or maintained by ACT Government Agencies. It applies to records in any format, including electronic records.

### **AUTHORITY**

The Director of Territory Records, in consultation with stakeholders and the Territory Records Advisory Council, has approved this Records Disposal Schedule for use. The schedule does not take effect until it has been incorporated into an agency's Records Management Program that has been signed off by the Principal Officer of the agency.

Even so, officers using this Records Disposal Schedule should apply it with caution. They should be aware that the authorisations for disposal are given in terms of the *Territory Records Act 2002* only. Officers must not dispose of records in contravention of this Records Disposal Schedule or other requirements.

This Records Disposal Schedule will remain in force until a new schedule supersedes it or the Director of Territory Records withdraws it from use.

### STRUCTURE AND RELATIONSHIP TO THE TERRITORY VERSION OF KEYWORD AAA

A Records Disposal Schedule generally specifies retention periods. That is, how long records are to be retained by the agency before being destroyed or retained as Territory Archives.

Retention periods set down in this schedule are minimum periods only and an agency may keep records for a longer period if considered necessary for business requirements. Reasons for longer retention could include legal requirements, administrative need or agency directives. An agency must take all reasonable steps to ensure that no legal action is contemplated in relation to its records and must not dispose of any records where it is aware of possible legal action for which the records may be required as evidence or if there is a current records disposal freeze in effect.

The Records Disposal Schedule – Public Service Management Records has a hierarchical structure that reflects its arrangements according to functions and activities, rather than by subject, and this also reflects a close relationship to the Territory Version of Keyword AAA. The Records Disposal Schedule is designed to be applicable to all records regardless of titling conventions used, so that records, which have not been titled using the terminology represented by this Records Disposal Schedule, may still be sentenced with relative ease.

### Whole of Government Thesaurus

The Whole of Government Thesaurus is a controlled vocabulary of terms designed for use in the classifying, titling and indexing of records on creation.

The Whole of Government Thesaurus has been developed on the basis of the Territory Version of Keyword AAA (TVKAAA) (2010), a thesaurus incorporating 16 common Functions. All other Functions within the Whole of Government Thesaurus are considered Functions performed by the ACT Government and have been included following consultation with agencies and after consideration by the Territory Records Office (TRO) via a formal approval process.

The Whole of Government Thesaurus is mandated by the Director of Territory Records for use by all ACT Government agencies as part of their classifying and titling of paper and electronic records. See also *Records Advice No.28 Functional directories on shared drives*.

The disposal actions listed in this Records Disposal Schedule were determined through the process of appraisal in accordance with *Territory Records (Records, Information and Data) Standard 2016.* Appraisal is based upon the same type of analysis of business activity employed in the classification scheme used in the Territory Version of Keyword AAA. Essentially, appraisal involves attaching record retention periods and disposal decisions (and even records creation requirements and rules) to the same classification scheme.

### **GUIDELINES FOR USE**

### Coverage of authority

The Records Disposal Schedule - Public Service Management Records:

- covers all records related to the function;
- is intended to be used in conjunction with other Territory Records Disposal Schedules;
- specifies the minimum period records should be kept (retention periods);
- specifies whether, upon the expiry of the retention periods, the records may be destroyed or are required as Territory Archives; and
- is applicable to records created and maintained in any format, including electronic or formats such as microfiche.

### Layout of the schedule

This Records Disposal Schedule begins with an introduction incorporating definitions and the business classification scheme. Then each of the functions and activity disposal sets or 'disposal classes' relating to the functions are described. These are followed by a composite list of classes designated 'Retain as Territory Archives'. The functions and activity disposal sets show the following details:

### Function.

This is the broad level business function and is displayed in bold capital letters at the top of each page. It is the highest level in the business classification scheme. It is followed by the scope note, which provides definitions of the function and a collective view of the business activities that make that function unique.

### Activity.

Activities are the processes or operations that make up the business function. They are set in bold and italics below the function statement. This is the second level of the business classification scheme. The scope of the activity encompasses all of the transactions that take place in relation to the activity. Activities can relate to many functions with the scope notes covering all of these relationships (e.g. the activity 'Policy' is linked to all of the functions). However, each function and activity set represents a unique unit.

### Entry No.

This is the disposal class number allocated based on the function and activity set and the class number of the record. The barcode is the same as the Entry No. and may be used in an automated recordkeeping system.

### **Description of Records.**

This is the description of the records documenting the business function, activity and transactions. The descriptions can relate to one record such as a register or a group of records documenting a particular set of transactions.

### **Disposal Action.**

This is the minimum period a record must be kept for and is the trigger event from which the disposal date can be calculated.

### FORMAT OF RECORD

This Records Disposal Schedule is applicable to any record that performs the function prescribed, irrespective of format. Records may include:

- cards
- registers
- files
- microfilm
- COM (computer output microfiche)
- electronic records, including various electronic media
- any other formats.

### Electronic records

Refers to records created, communicated and maintained by means of electronic equipment. Information could be maintained/stored in a number of ways - on the database (the main database, or a special archives database); on magnetic media; on optical disks; or on separate hardcopy (paper, COM).

Electronic records must be readily accessible for the length of the specified retention period. Routine treatment (such as wiping, updating, alterations or re-recording) does not constitute disposal.

### **DESTRUCTION OF RECORDS**

When the approved disposal date for the destruction of records has been reached, appropriate arrangements for their destruction should be made. It is the responsibility of each agency to ensure that its records are destroyed in a secure and appropriate manner as indicated in the agency Records Management Program.

### UPDATING THE RECORDS DISPOSAL SCHEDULE

Records Disposal Schedules are reviewed and updated from time to time. For suggested amendments or alterations to this schedule please contact the Director of Territory Records.

### ASSISTANCE IN USING THE RECORDS DISPOSAL SCHEDULE

Agencies requiring any assistance in the interpretation or implementation of any Records Disposal Schedule are encouraged to contact the Director of Territory Records.

### RELATED LEGISLATION

The following legislation is related to the records classes covered by this Records Disposal Schedule:

Crimes Act 1900
Evidence Act 1971
Freedom of Information Act 1989
Information Privacy Act 2014
Information Privacy Regulation 2014
Privacy Act 1988 (Cwlth)
Public Sector Management Act 1994
Public Service Act 1999 (Cwlth)
Public Interest Disclosure Act 1994
Remuneration Tribunal Act 1995
Statutory Appointments Act 1994
Territory Records Act 2002
Workplace Privacy Act 2011

### **DEFINITIONS**

### Agency

The Executive, an ACT Court, the Legislative Assembly Secretariat, an administrative unit, a Board of Inquiry, a Judicial or Royal Commission, any other prescribed authority, or an entity declared under the regulations of the *Territory Records Act 2002* to be an agency.

### **Appraisal**

The process of evaluating business activities to:

- determine which records need to be captured;
- determine how long the records need to be kept to meet business needs; and
- meet the requirements of organisational accountability and community expectations.

### **Business Classification Scheme**

A hierarchical scheme for identifying and defining the functions, activities and transactions an agency performs in the conduct of its business, and the relationships between them.

### Principal Officer

The Chief Executive of an administrative unit, or its equivalent in other types of agencies.

### Records

Information created, received, and maintained as evidence and information by an organisation or person, in pursuance of legal obligations or in the transition of business. This recorded information must be maintained or managed by the agency to provide evidence of their business activities. Records can be in written, electronic or any other form.

### Records of an Agency

Records, in writing, electronic or any other form, under the control of an agency or to which it is entitled to control, kept as a record of its activities, whether it was created or received by the agency.

### Records Disposal Schedule

A document approved by the Director of Territory Records, which sets out the types of records an agency must make and how long they must be kept.

### Records Management Program

A document that complies with Section 16 of the *Territory Records Act* 2002 by setting out the means by which an agency will manage its records, and is approved by the agency's Principal Officer.

### Recordkeeping Systems

Information systems that capture, maintain and provide access to records over time. While the term is often associated with computer software, Recordkeeping Systems also encompass policies, procedures, practices and resources that are applied within an agency to ensure that full and accurate records of business activity are made and kept.

### Scope Note

An explanation of terms used in describing the records and the context in which they were made and used.

### Sentencing

The process of applying appraisal decisions to individual records by determining the part of a Records Disposal Schedule that applies to the record and assigning a retention period consistent with that part.

### **Territory Archives**

Records preserved for the benefit of present and future generations.

# **BUSINESS CLASSIFICATION SCHEME**

### PUBLIC SERVICE MANAGEMENT

The central agency function of providing public sector employment policy services to the Government and government agencies in order to meet the objects of the *Public Sector Management Act 1994*. Includes the development of policy and the provision of advice in relation to the administration of public sector employment legislation; the development of whole of government strategic policies and frameworks on industrial relations; workforce planning; leadership development; learning and development; ethics, fraud and anti-corruption; performance management and reporting; and whole of government human resource projects. Also includes whole of government industrial negotiations; whole of government injury prevention and injury management strategies, including maintenance of accident report and compensation databases.

### Acquisition

The activities associated with acquiring goods, services or works from an external source by purchase, lease, rental or exchange. Includes acquisition planning and evaluation, providing or receiving acquisition advice, liaison with vendors and service providers, purchase requests, quotations, purchase orders, bids and offers, tenders, the establishment of contracts and agreements, including service level agreements and memorandums of understanding, and arrangements for the delivery of goods and services.

### Advice

The activities associated with offering formal opinions and advice as to an action, judgement or topic. Includes legal advice, legislative drafting advice, publishing and public access to legislation advice and formal advices required by legislation.

### **Contract Management**

The activities associated with managing the performance of work or the provision of services by external consultants and contractors following their initial engagement. Includes instructions to contracted personnel, progress reports, monitoring of expenditure against budgets, and performance reviews.

### **Events**

The activities associated with organising, arranging and managing internal or external conferences, exhibitions, functions, celebrations, ceremonies, visits or other events for the purpose of either informing attendees, promoting the activities, services and programs of the organisation or supporting local suppliers and organisations to attend, display or promote at events, (e.g. trade displays, Christmas pageants, Canberra Show). Includes the development of speeches and presentations at events, arrangements such as venue and facility bookings, catering and security arrangements, managing registrations and invitations, and event transcripts, proceedings and photographs.

### Health & Safety

The activities associated with implementing and co-ordinating workplace health and safety requirements for ACT Government employees. Includes assessing individuals for specialised workstations, reporting of accidents and incidents, etc., programs and the promotion of practices contributing to employee health, safety and wellbeing, and the nomination of health and safety representatives.

### Performance Management

The activities associated with the management of employees, services, programs, and organisations to ensure that goals and objectives are achieved efficiently effectively and accountably. Includes identifying, evaluating and developing tools and processes for measuring performance and providing recognition and feedback to employees, workgroups or organisations. Also includes catering for employees work needs and offering career guidance.

### **Planning**

The activities associated with carrying out systematic planning in order to meet strategic, business or operational goals and objectives.

### Policies & Procedures

The activities associated with drafting, developing and implementing policies, procedures, and guidelines establishing decisions, directions, precedents and standard methods of operating which act as a reference for future decision making, and maintaining their currency over time. Includes guidelines devised by both internal and external sources of authority, rules and instructions.

### Reporting & Statements

The activities associated with drafting, preparing and providing reports relating to the function including in the form of informal or formal statements, statistics, returns, submissions or similar reports.

**Note:** Where reports support a more specific activity, use the relevant classification, (e.g. use Borrowing & Investment, for reports on organisation investments, or use Budgeting for reporting on budget expenditure.

### Workplace Relations

The activities associated with establishing and managing formal relations between employers, employees and their representatives to achieve a harmonious workplace. Includes negotiations to obtain determinations, agreements or awards, handling industrial disputes, and reports on the state of employee relations within the organisation.

### RECORDS DISPOSAL SCHEDULE

### PUBLIC SERVICE MANAGEMENT

The central agency function of providing public sector employment policy services to the Government and government agencies in order to meet the objects of the *Public Sector Management Act 1994*. Includes the development of policy and the provision of advice in relation to the administration of public sector employment legislation; the development of whole of government strategic policies and frameworks on industrial relations; workforce planning; leadership development; learning and development; ethics, fraud and anti-corruption; performance management and reporting; and whole of government human resource projects. Also includes whole of government industrial negotiations; whole of government injury prevention and injury management strategies, including maintenance of accident report and compensation databases.

### Acquisition

The activities associated with acquiring goods, services or works from an external source by purchase, lease, rental or exchange. Includes acquisition planning and evaluation, providing or receiving acquisition advice, liaison with vendors and service providers, purchase requests, quotations, purchase orders, bids and offers, tenders, the establishment of contracts and agreements, including service level agreements and memorandums of understanding, and arrangements for the delivery of goods and services.

[For the ongoing management of contracts and agreements with consultants, contractors and service providers once established, use Contract Management.

For acquisition policies, procedures and guidelines, use STRATEGY & GOVERNANCE - Policies & Procedures.

For donations of property, vehicles, equipment, artefacts, money or other items donated to the organisation, use Donations.]

Entry No. 139.003.001

### **Description of Records**

Disposal Action

Records documenting the activities involved Destroy 12 years after in the acquisition of items or services relating last action to public service management matters.

Includes:

- authorisation to acquire goods, services, equipment, etc.;
- tender documentation and tenders:
- agreements;
- simple contracts and agreements and contracts under seal:
- post-offer negotiations and due diligence checks;
- minutes of meetings with main stakeholders, includes meetings with external agencies;
- tender and contract registers;
- unsuccessful tenders or where there is no suitable bidder or tender process discontinued;
- working papers.

### Advice

The activities associated with offering opinions by or to the agency as to an action or judgment. Includes the process of advising.

Entry No.	Description of Records	Disposal Action
139.005.001	Records documenting the receipt and	Destroy 15 years after
	provision of advice, including potentially	last action
	significant or controversial advice on public	
	service management such as whole of	
	government industrial bargaining.	

### **Contract Management**

The activities associated with managing the performance of work or the provision of services by external consultants and contractors following their initial engagement. Includes instructions to contracted personnel, progress reports, monitoring of expenditure against budgets, and performance reviews.

[For the initial selection and appointment of consultants and contractors, including tendering, selection, the establishment of contracts and terms of engagement, use Acquisition

For material developed by contractors and consultants in accordance with their terms of engagement, use the relevant activity (e.g. use Marketing & Publication, for marketing plans prepared for the organisation by consultants.]

Entry No.	Description of Records	Disposal Action
139.276.001	Master copies of the Territory's certified agreements.	Retain as Territory Archives
139.276.002	Records documenting the management of contracts relating to public service management. Includes: minutes of meetings with main stakeholders, performance and evaluation reports.	Destroy 7 years after completion or other termination of contract

### **Events**

The activities associated with organising, arranging and managing internal or external conferences, exhibitions, functions, celebrations, ceremonies, visits or other events for the purpose of either informing attendees, promoting the activities, services and programs of the organisation or supporting local suppliers and organisations to attend, display or promote at events, (e.g. trade displays, Christmas pageants, Canberra Show). Includes the development of speeches and presentations at events, arrangements such as venue and facility bookings, catering and security arrangements, managing registrations and invitations, and event transcripts, proceedings and photographs.

[For event management policies, procedures and guidelines, use Policies & Procedures.

For the design, drafting, development and production of marketing material for events, use GOVERNMENT & STAKEHOLDER RELATIONS - Marketing & Publication.

For building security arrangements for events, use PROPERTY & EQUIPMENT – Operation & Control.

For staff attendance at conferences and events organised for learning and development purposes, use HUMAN RESOURCES – Training & Development.]

Entry No. 139.043.001 

### Description of Records

Records detailing arrangements carried out to Destroy 2 years after support the public service management function. Includes arrangements for guest speakers.

### Disposal Action

event

### Health & Safety

The activities associated with implementing and co-ordinating workplace health and safety requirements for ACT Government employees. Includes assessing individuals for specialised workstations, reporting of accidents and incidents, etc., programs and the promotion of practices contributing to employee health, safety and wellbeing, and the nomination of health and safety representatives.

[For managing health and safety risks including taking out insurance premiums and handling insurance claims other than workers compensation claims, use STRATEGY & GOVERNANCE – Risk Management & Insurance or GOVERNMENT INSURANCE SERVICES - Claims.

For health and safety inspections and monitoring of the workplace environment, use PROPERTY EQUIPMENT & FLEET - Operation & Control.

For workers compensation claims and cases and the rehabilitation of injured workers, use HUMAN RESOURCES - Workers Compensation.

For health and safety training and associated training registers, use HUMAN RESOURCES - Training & Development.]

*Entry No.* 139.389.001

### Description of Records

Records documenting whole of government injury prevention and injury management strategies, including accident report and compensation databases.

### Disposal Action

Retain as Territory Archives

### Performance Management

The activities associated with the management of employees, services, programs, and organisations to ensure that goals and objectives are achieved efficiently effectively and accountably. Includes identifying, evaluating and developing tools and processes for measuring performance and providing recognition and feedback to employees, workgroups or organisations. Also includes catering for employees work needs and offering career guidance.

Entry No. 139.078.001

### **Description of Records**

Records documenting reviews of agency programs and operations supporting the public service management function. Includes documents establishing the review, final reports, action plans and working papers.

### Disposal Action

Destroy 5 years after last action

### **Planning**

The activities associated with carrying out systematic planning in order to meet strategic, business or operational goals and objectives.

[For the development of business and corporate plans which set the strategic agenda and direction for the organisation, use STRATEGY & GOVERNANCE – Planning.]

**Note:** Use the relevant activity where strategies and plans are developed to support a more specific process, (e.g. use Maintenance for maintenance plans, or Risk Management & Insurance for risk management plans and strategies).

*Entry No.* 139.079.001

### Description of Records

Records documenting the development of all public service management plans, including final versions, Strategic Human Resources Planning, draft plans, reports analysing issues, and comments received from other areas of the agency.

### Disposal Action

Destroy 3 years after plan is superseded

### Policies & Procedures

The activities associated with drafting, developing and implementing policies, procedures, and guidelines establishing decisions, directions, precedents and standard methods of operating which act as a reference for future decision making, and maintaining their currency over time. Includes guidelines devised by both internal and external sources of authority, rules and instructions.

[For policy proposals and guidelines which form legislative instruments, use STRATEGY & GOVERNANCE – Legislation.]

Entry No. 139.273.001

### **Description of Records**

Records documenting the development and establishment of whole of government public service management policies that may be **significant** or controversial, such as industrial relations policies. Includes policy proposals, research papers, results of consultations, supporting reports, major drafts and final policy documents.

Disposal Action

Retain as Territory

139.273.002

Records documenting the development and establishment of whole of government public service management policies and procedures that are <u>not significant</u> or controversial.

Includes policy proposals, research papers, results of consultations, supporting reports, major drafts, final policy documents, manuals, handbooks, directives, Public Sector Management (PSM) advices and guidelines.

Destroy 5 years after

### Reporting & Statements

The activities associated with drafting, preparing and providing reports relating to the function including in the form of informal or formal statements, statistics, returns, submissions or similar reports.

**Note:** Where reports support a more specific activity, use the relevant classification, (e.g. use Borrowing & Investment, for reports on organisation investments, or use Budgeting for reporting on budget expenditure.

Entry No. 139.295.001

### **Description of Records**

Records documenting the development of all informal or formal reports relating to public service management, including final versions of internal and external agencies, periodic internal reports on general administrative matters used to monitor and document recurring activities to support the advisory council. Also includes the collection and reporting of statistical information relating to visits, drafts and comments received, responses to surveys and working papers.

### **Disposal Action**

Destroy 5 years after last action

### Workplace Relations

The activities associated with establishing and managing formal relations between employers, employees and their representatives to achieve a harmonious workplace. Includes negotiations to obtain determinations, agreements or awards, handling industrial disputes, and reports on the state of employee relations within the organisation.

[For agency policies, procedures and guidelines relating to workplace relations matters, use HUMAN RESOURCES - Policies, Procedures & Guidelines.]

Entry No. 139.403.001

### Description of Records

Records documenting whole of government industrial matters and employee relations, including negotiations, agreements, Enterprise Bargaining, determinations, industrial disputes.

### Disposal Action

Retain as Territory Archives

## **RETAIN AS TERRITORY ARCHIVES**

### PUBLIC SERVICE MANAGEMENT

The central agency function of providing public sector employment policy services to the Government and government agencies in order to meet the objects of the *Public Sector Management Act 1994*. Includes the development of policy and the provision of advice in relation to the administration of public sector employment legislation; the development of whole of government strategic policies and frameworks on industrial relations; workforce planning; leadership development; learning and development; ethics, fraud and anti-corruption; performance management and reporting; and whole of government human resource projects. Also includes whole of government industrial negotiations; whole of government injury prevention and injury management strategies, including maintenance of accident report and compensation databases.

### **Contract Management**

The activities associated with managing the performance of work or the provision of services by external consultants and contractors following their initial engagement. Includes instructions to contracted personnel, progress reports, monitoring of expenditure against budgets, and performance reviews.

[For the initial selection and appointment of consultants and contractors, including tendering, selection, the establishment of contracts and terms of engagement, use Acquisition

For material developed by contractors and consultants in accordance with their terms of engagement, use the relevant activity (e.g. use Marketing & Publication, for marketing plans prepared for the organisation by consultants.]

Entry No.	Description of Records	Disposal Action
139.276.001	Master copies of the Territory's certified	Retain as Territory
	agreements.	Archives

### Health & Safety

The activities associated with implementing and co-ordinating workplace health and safety requirements for ACT Government employees. Includes assessing individuals for specialised workstations, reporting of accidents and incidents, etc., programs and the promotion of practices contributing to employee health, safety and wellbeing, and the nomination of health and safety representatives.

[For managing health and safety risks including taking out insurance premiums and handling insurance claims other than workers compensation claims, use STRATEGY & GOVERNANCE – Risk Management & Insurance or GOVERNMENT INSURANCE SERVICES - Claims.

For health and safety inspections and monitoring of the workplace environment, use PROPERTY EQUIPMENT & FLEET - Operation & Control.

For workers compensation claims and cases and the rehabilitation of injured workers, use HUMAN RESOURCES - Workers Compensation.

For health and safety training and associated training registers, use HUMAN RESOURCES - Training & Development.]

*Entry No.* 139.389.001

### Description of Records

Records documenting whole of government injury prevention and injury management strategies, including accident report and compensation databases.

### Disposal Action

Retain as Territory Archives

### Policies & Procedures

The activities associated with drafting, developing and implementing policies, procedures, and guidelines establishing decisions, directions, precedents and standard methods of operating which act as a reference for future decision making, and maintaining their currency over time. Includes guidelines devised by both internal and external sources of authority, rules and instructions.

[For policy proposals and guidelines which form legislative instruments, use STRATEGY & GOVERNANCE – Legislation.]

Entry No. 139.273.001

### Description of Records

Records documenting the development and establishment of whole of government public service management policies that may be significant or controversial, such as industrial relations policies. Includes policy proposals, research papers, results of consultations, supporting reports, major drafts and final policy documents.

### Disposal Action

Retain as Territory

### Workplace Relations

The activities associated with establishing and managing formal relations between employers, employees and their representatives to achieve a harmonious workplace. Includes negotiations to obtain determinations, agreements or awards, handling industrial disputes, and reports on the state of employee relations within the organisation.

[For agency policies, procedures and guidelines relating to workplace relations matters, use HUMAN RESOURCES - Policies, Procedures & Guidelines.]

Entry No. 139.403.001

### **Description of Records**

Records documenting whole of government industrial matters and employee relations, including negotiations, agreements, Enterprise Bargaining, determinations, industrial disputes.

### Disposal Action

Retain as Territory Archives