

Planning and Development (Approval of Application – 201630664 Removal of Underground Fuel Tanks in Mitchell) Notice 2017

Notifiable instrument NI2017–504

made under the

Planning and Development Act 2007, s 170 (Notice of approval of application)

1 Name of instrument

This instrument is the *Planning and Development (Approval of Application – 201630664 Removal of Underground Fuel Tanks in Mitchell) Notice 2017*.

2 Impact track development approval

On 15 September 2017, pursuant to section 162 of the *Planning and Development Act 2007*, the delegate of the planning and land authority approved, subject to conditions, in the impact track, development application 201630664, for:

- (1) the removal and decommissioning of the underground storage tanks from Block 2 Section 16 Mitchell;
- (2) associated testing; and
- (3) reinstatement of the site.

3 The approval of development application 201630664 is in the schedule.

Ben Ponton
Director-General
26 September 2017



ACT
Government

Environment and Planning

Notice of decision

Under Part 7 of the *Planning and Development Act 2007*

Impact track

DA NO: 201630664		DATE LODGED: 8 August 2017
DATE OF DECISION: 15 September 2017		
BLOCK: 2	SECTION: 16	SUBURB: MITCHELL
STREET NO AND NAME: 9 Sandford Street		
APPLICANT: Incidental Civil Works		
LESSEE: Australian Capital Territory		

THE DECISION

This application was lodged in the impact track. Pursuant to section 113(2) of the *Planning and Development Act 2007*, the application must be assessed according to the provisions relevant to impact track applications.

I, *Jonathan Teasdale*, delegate of the planning and land authority, pursuant to section 162 of the Act, hereby **approve subject to conditions** the proposal for:

- the removal and decommissioning of the underground storage tanks;
- associated testing; and
- reinstatement of the site

in accordance with the plans, drawings and other documents and items submitted with the application and endorsed as forming part of this approval.

This decision is subject to the conditions of approval at **PART 1** being satisfied.

PART 2 sets out the Reasons for the Decision.

PART 3 is Public Notification and Entity Advice.

PART 4 contains administrative information relating to the determination.

DELEGATE

Jonathan Teasdale
Delegate of the planning and land authority
Environment and Planning Directorate
15/09/2017

CONTACT OFFICER

Mr Dominic Riches
Phone: 6205 1834
Email: dominic.riches@act.gov.au

PART 1

CONDITIONS OF APPROVAL

This application is approved subject to the following conditions being satisfied. Some conditions of approval will require attention before the approved drawings will be released by the Authority, others before work commences or before the completion of building work.

A. ADMINISTRATIVE / PROCESS CONDITIONS

A1. N/A

B. PRIOR TO CONSTRUCTION AND/OR DEMOLITION

B1. N/A

C. DURING CONSTRUCTION AND/OR DEMOLITION

C1. DEMOLITION

All tanks (and related infrastructure) including any previously abandoned on site must be removed in accordance with WorkSafe ACT requirements.

The site and any off-site impacted areas (including groundwater) are to be assessed and remediated (as required), by a suitably qualified environmental consultant, in accordance with the *Environment Protection Authority (EPA) Contaminated Sites Environment Protection Policy 2009* and the *National Environment Protection (Assessment of Site Contamination) Measure 1999* as amended 2013.

The above assessment and remedial works must be independently audited, in accordance with the *EPA Contaminated Sites Environment Protection Policy 2009*, by an EPA approved contaminated land auditor.

The Remedial Action Plan (RAP) must be reviewed and endorsed by the auditor with a copy of the RAP endorsement provided to the EPA prior to the commencement of remedial works.

C2. ENVIRONMENTAL CONTROLS

Sediment and leachate control measures must be incorporated for any stockpiled material to prevent contaminants entering the stormwater system.

Dust and odour suppression measures must be incorporated as required during the works to minimise impacts on surrounding blocks.

All works must be carried out in accordance with *Environment Protection Guidelines for Construction and Land Development in the ACT, March 2011*.

C3. HAZARDOUS/CONTAMINATED MATERIAL

Any contaminated soil landfarmed on site must be approved by Environment Protection Authority (EPA) prior to landfarming commencing.

Any soil disposed of from the site must be in accordance with the requirements of the EPA as detailed in EPA Information Sheet 4.

Appropriately licensed ACT contractors must be engaged for the removal, transport and disposal of all hazardous materials found on the site.

D. POST CONSTRUCTION AND/OR DEMOLITION**D1. PRIOR TO REOCCUPATION**

A copy of the Auditor's draft site audit report and site audit statement are to be submitted to the Environment Protection Authority (EPA) for review and comment prior to finalisation of these documents.

Prior to reoccupation of the area of assessment, a copy of the Auditor's site audit report and site audit statement into site suitability must be reviewed and endorsed by the EPA.

E. ADVISORY NOTES

This application is approved with the following advisory notes. It is recommended that careful consideration be given to advisory notes prior to commencing work.

E1. ACTEWAGL

Matters raised in the ActewAGL Conditional Statement of Compliance for electricity and gas must be addressed accordingly.

E2. HERITAGE

Should heritage places or objects be unexpectedly encountered during works, works at that locality should cease to allow for heritage assessment and management (in accordance with Section 75 of the *Heritage Act 2004*) and the discovery should be reported to the Council within five working days (in accordance with Section 51 of the *Heritage Act 2004*).

E3. SEDIMENT CONTROL

All rain water that enters the site and pools in excavations during a rain storm event would be considered as a sediment control pond, and must meet the following conditions.

1. No discharge from dam, all stormwater must be pumped out and disposed in at an approved location.
2. No discharge from pond unless sediment level is less than 60mg/litre. If sediment level is greater, then prior to discharge, the dam must be dosed with either Alum or Gypsum and allowed to settle until the sediment is less than 60 mg/litre.

Refer to Appendix 1 for information about approvals that may be required for construction and/or demolition.

PART 2

REASONS FOR THE DECISION

The proposed development is in the IZ1 General Industry Zone. A development must be submitted and assessed in the Impact Track if the works is specified in Schedule 4 of the *Planning and Development Act 2007*.

Item 7, Part 4.3 of the Act identifies a proposal involving land included on the register of contaminated sites under the *Environment Protection Act 1997*. Block 2 Section 16 Mitchell is identified on the register and therefore was assessed in the Impact Track.

Pursuant to Section 211 of the Act, an application was submitted for an exemption from the requirement to complete an Environmental Impact Statement (EIS) for the removal of underground storage tanks from the business/industrial park facility, Block 2 Section 16 Mitchell. On 29 June 2017 the Minister for Planning and Land Management granted an exemption from the EIS process.

This development application satisfactorily meets the requirements for approval. The application was approved because, based on the documentation and in the form modified by the imposed conditions, it was considered to meet the relevant codes, being the

- Mitchell Precinct Map and Code; and
- Industrial Zones Development Code.

The key issues identified in the assessment are the issues raised by entities. Conditions have been imposed to address the key issues and ensure that the proposal is consistent with the Territory Plan and the *Planning and Development Act 2007*.

EVIDENCE

Application No. 201630664

File No. 1-2016/21732

The Territory Plan zone – IZ1 General Industry

The Development Codes – Industrial Zones Development Code

The Precinct Codes – Mitchell Precinct Map and Code

Exemption from EIS: EIS Exemption (s211) accepted by the Minister on 29/06/17

Current Crown Lease – Volume 2232 Folio 5

Representations – Nil written representations were received

Entity advice – Conservator, ActewAGL, Icon Water, TCCS, Heritage, Health & EPA

PART 3 PUBLIC NOTIFICATION AND ENTITY ADVICE

PUBLIC NOTIFICATION

Pursuant to Division 7.3.4 of the Act, the application was publicly notified from 17 August 2017 to 6 September 2017. Nil written representations were received during public notification.

ENTITY ADVICE

Pursuant to Division 7.3.3 of the Act, the application was referred to entities and advice was received. The referral entities' comments are as follows. A response to the advice is provided as appropriate.

CONSERVATOR OF FLORA AND FAUNA

On 17 August 2017 advice was received from the Conservator of Flora and Fauna in relation to the proposal. The advice states that:

There are no ecological values, or trees protected by the provisions of the Tree Protection Act 2005, impacted by the works as proposed.

Assessment note: The advice has been noted. .

ACTEWAGL (GAS)

On 21 August 2017 advice was received from ActewAGL in relation to the proposal. The advice states that the application is supported with the following conditions:

Development is to comply with minimum separation requirements to underground assets

- 300mm minimum clearance from major plastic and steel gas mains and steel gas services
- 150mm minimum clearance from other plastic gas mains and services

If a meter relocation or service pipe relocation is required in order to comply with ActewAGL standards, please contact your gas retailer and book a meter relocation. Only people accredited by ActewAGL can carry out this work.

Assessment note: Matters raised have been incorporated as advice.

ICON WATER

On 23 August 2017 advice was received from Icon Water in relation to the proposal. The advice states that the application is supported.

Assessment note: The advice has been noted.

ACTEWAGL (ELECTRICITY)

On 24 August 2017 advice was received from ActewAGL in relation to the proposal. The advice states that the application is supported with the following conditions:

Development is to comply with minimum separation requirements to underground assets. Ref ActewAGL Drawing 3832-018.

Assessment note: Matters raised have been incorporated as advice.

TRANSPORT CANBERRA AND CITY SERVICES

On 31 August 2017 advice was received from Transport Canberra and City Services in relation to the proposal. The advice states that the application is supported subject to compliance with requirements of the Environment Protection Authority.

Assessment note: The advice has been noted.

ACT HERITAGE COUNCIL

On 31 August 2017 advice was received from the ACT Heritage Council in relation to the proposal. The advice states that the proposed development is unlikely to diminish the heritage significance of the place, and a detailed heritage assessment is not required. However, the following matter was identified as a consideration:

Should heritage places or objects be unexpectedly encountered during works, works at that locality should cease to allow for heritage assessment and management (in accordance with Section 75 of the Heritage Act 2004) and the discovery should be reported to the Council within five working days (in accordance with Section 51 of the Heritage Act 2004).

Assessment note: Matters raised have been incorporated as advice.

ACT HEALTH

On 1 September 2017 advice was received from the ACT Health in relation to the proposal. ACT Health did not raise any public health concerns relating to the proposed development.

Assessment note: The advice has been noted.

ENVIRONMENT PROTECTION AUTHORITY (EPA)

On 8 September 2017 advice was received from EPA in relation to the proposal. The advice states that the application is supported with the following conditions and advice:

Conditions - Demolition:

All tanks (and related infrastructure) including those previously abandoned on site if applicable must be removed in accordance with WorkSafe ACT requirements.

The site and any off-site impacted areas (including groundwater) are to be assessed and remediated (as required) in accordance with the Environment Protection Authority (EPA) Contaminated Sites Environment Protection Policy 2009 and the National Environment Protection (Assessment of Site Contamination) Measure 1999 as amended 2013 by a suitably qualified environmental consultant.

The above assessment and remedial works must be independently audited in accordance with the EPA Contaminated Sites Environment Protection Policy 2009 by an EPA approved contaminated land auditor.

The Remedial Action Plan (RAP) must be reviewed and endorsed by the auditor with a copy of the RAP endorsement provided to the Environment Protection Authority prior to the commencement of remedial works.

Conditions - Prior to Re-occupation:

A copy of the Auditor's draft site audit report and site audit statement are to be submitted to the Environment Protection Authority (EPA) for review and comment prior to finalisation of these documents.

Prior to reoccupation of the area of assessment a copy of the Auditor's site audit report and site audit statement into site suitability must be reviewed and endorsed by the Environment Protection Authority.

General Conditions:

Sediment and leachate control measures must be incorporated for any stockpiled material to prevent contaminants entering the stormwater system.

Dust and odour suppression measures must be incorporated as required during the works to minimise impacts on surrounding blocks.

any contaminated soil landfarmed on site must be approved by EPA prior to landfarming commencing.

any soil disposed of from the site must be in accordance with the requirements of the EPA as detailed in EPA Information Sheet 4.

Appropriately licensed ACT contractors must be engaged for the removal, transport and disposal of all hazardous materials found on the site.

All works must be carried out in accordance with Environment Protection Guidelines for Construction and Land Development in the ACT, March 2011, available by calling 132281.

Advice:

All rain water that enters the site and pools in excavations during a rain storm event would be considered as a sediment control pond, and must meet the following conditions.

- 1. No discharge from dam, all stormwater must be pumped out and disposed in at an approved location.*
- 2. No discharge from pond unless sediment level is less than 60mg/litre. If sediment level is greater, then prior to discharge, the dam must be dosed with either Alum or Gypsum and allowed to settle until the sediment is less than 60 mg/litre.*

Assessment note: Matters raised have been incorporated as conditions of approval and advice.

PART 4

ADMINISTRATIVE INFORMATION

DATE THAT THIS APPROVAL TAKES EFFECT

This approval is effective from the day after the date of this notice. The effective date for development applications approved subject conditions could be adjusted if the approval is reconsidered by the planning and land authority or if an application is made to the ACT Civil and Administrative Tribunal.

Pursuant to section 184 of the Act, this approval will expire if:

- the development or any stage of the development is not started within two years after the day the approval takes effect;
- the development is not finished two years after the day the development begins; or
- the development approval relates to land comprised in a lease that requires the development to be completed on a stated date – the date stated in the lease for completion of the development, or the approval is revoked under section 189 of the Act.

Under section 184 of the Act, the applicant may apply to the planning and land authority to extend the prescribed period to finish the development, but such an application must be made within the original period specified for completion.

A development approval, to which section 184 of the Act applies, continues unless the approval ends under sections 184, 185, 186 or 187 of the Act.

INSPECTION OF THE APPLICATION AND DECISION

A copy of the application and the decision can be inspected between 8:30am and 4:30pm weekdays at the Environment and Planning Directorate Dickson Customer Service Centre at 16 Challis Street, Dickson, ACT.

RECONSIDERATION OF THE DECISION

If the applicant is not satisfied with the decision to approve the application subject to conditions, they are entitled to apply to the planning and land authority for reconsideration within 20 working days of being told of this decision or within any longer period allowed by the planning and land authority.

To submit an application for reconsideration, documents must be provided electrically by email to epdcustomerservices@act.gov.au or provided at the customer service centre on a CD/DVD. The delegate of the Authority reconsidering the decision must be different from, and senior to, the original decision maker. An application for reconsideration does not prevent an application for a review of the same decision being made to the ACT Civil and Administrative Tribunal. Application forms and further information about reconsideration are available from the planning and land authority's website and Customer Service Centres.

REVIEW BY THE ACT CIVIL AND ADMINISTRATIVE TRIBUNAL (ACAT)

Decisions that are reviewable by the ACAT are identified in Schedule 1 of the *Planning and Development Act 2007*, except for those precluded under Schedule 3 of the *Planning and Development Regulation 2008* – Matters exempt from third-party ACAT review.

APPENDIX 1

CONTACT DETAILS OF RELEVANT AGENCIES

Health Directorate - health protection	Website: www.health.act.gov.au Telephone: (02) 6205 1700
Environment and Planning Directorate <i>Planning and land authority</i> - list of certifiers for building approval - demolition information - asbestos information <i>Environment Protection Authority</i> - environment protection - water resources - asbestos information <i>Conservation, Planning and Research</i> - threatened species/wildlife management	Website: www.actpla.act.gov.au Telephone: (02) 6207 1923 Website: www.environment.act.gov.au Telephone: (02) 6207 6251 Website: www.environment.act.gov.au Telephone: (02) 6207 1911
Territory and Municipal Services Directorate - tree damaging activity approval - use of verges or other unleased Territory land - works on unleased Territory land - design acceptance - damage to public assets	Website: www.tams.act.gov.au Telephone: 132 281 Telephone for asset acceptance: (02) 6207 7480
Utilities - Telstra (networks) - TransACT (networks) - IconWater - Electricity reticulation	Telephone: (02) 8576 9799 Telephone: (02) 6229 8000 Telephone: (02) 6248 3111 Telephone: (02) 6293 5738

ADVICE TO APPLICANT

SUBMISSION OF REVISED DRAWINGS AND DOCUMENTATION

If a condition of approval requires the applicant to lodge revised drawings and/or documentation with the ACT Planning and Land Authority for approval under section 165 of the *Planning and Development Act 2007* the submission shall be made by:

- Completing an application for S165 Satisfying Conditions of Approval and submitting the documentation online using edevelopment. More information on edevelopment can be found at http://www.actpla.act.gov.au/tools_resources/e-services/edevelopment

For further information regarding the lodgement of this information please contact Customer Services by Phone: (02) 6207 1923, Email: epdcustomerservices@act.gov.au or on the planning and land authority website at www.planning.act.gov.au.

FURTHER APPROVALS FOR CONSTRUCTION

The Notice of Decision grants development approval, but does not cover building approval or approvals which may be required during construction, which commonly include the following.

BUILDING APPROVAL

Most building work requires building approval to ensure it complies with building laws such as the Building Code of Australia. If this applies to this proposal, the lessee should engage a private building certifier to assess and approve the building plans before construction begins. A list of licensed certifiers and information about building approval is available from the ACT Planning and Land Authority's website and Customer Service Centres.

PERMITTED VARIATIONS TO APPROVED DEVELOPMENT

Under section 35 of the *Planning and Development Regulation 2008* the development as built may vary from the approved development in accordance with section 35 and the permitted construction tolerances and other permitted variations identified in Schedule 1A of that regulation.

Note 1 The development may still need building approval, or further building approval, under the *Building Act 2004*

Note 2 The development must also comply with the lease for the land on which it is carried out.

"TREE DAMAGING ACTIVITY" APPROVAL

A Tree Management Plan under the *Tree Protection Act 2005* is required for approval where it is proposed to undertake groundwork within the tree protection zone of a protected tree or likely to cause damage to, or remove, any trees defined as protected trees by that Act. More information is available from the Territory and Municipal Services Directorate.

USE OF VERGES OR OTHER UNLEASED TERRITORY LAND

In accordance with the *Public Unleased Land Act of 2013*, road verges and other unleased Territory land must not be used for the carrying out of works, including the storage of materials or waste, without prior approval of the Territory. Approval can be obtained from the Territory and Municipal Services Directorate.

WORKS ON UNLEASED TERRITORY LAND – DESIGN AND OPERATIONAL ACCEPTANCE

In accordance with the *Public Unleased Land Act of 2013*, no work can be undertaken on unleased Territory land without the approval of the Territory. Such approval must be obtained from the Manager Asset Acceptance, Asset Services Group, TAMSD by way of:

1. a certificate of design acceptance prior to the commencement of any work and
2. a certificate of operational acceptance on completion of all works to be handed over to TAMSD

Works on unleased Territory land may include the construction or upgrading of driveway verge crossings, public footpaths, roads, street lighting, stormwater works, waste collection amenities, street signs and line marking, road furniture and landscaping.

A certificate of compliance under s296 of the *Planning and Development Act 2007* may not be issued unless a certificate of design acceptance **AND** a certificate of operational acceptance has both been obtained from TAMSD.

CONSTRUCTION REQUIREMENTS

The following information are some key requirements that apply to building work in the Territory. Other requirements may apply to this development.

DEMOLITION AND ASBESTOS MANAGEMENT

Demolition and asbestos management must be undertaken in accordance with the *Building Act 2004* (including the Building Code of Australia) and the *Dangerous Substances Act 2004*. Information about demolition and asbestos management is available from the planning and land authority's web site and Customer Service Centres.

ENVIRONMENT PROTECTION

All building work must be undertaken in accordance with the *Environment Protection Act 1997*, particularly but not exclusively in relation to noise and pollution control. More information is available from the Environment Protection Authority.

REPAIR OF DAMAGE TO PUBLIC ASSETS

The applicant/lessee is held responsible for all damage to ACT Government assets (including footpaths) caused by the development and they must properly repair any damage to those assets. Before work commences, they should notify the Territory and Municipal Services Directorate of any existing damage to public facilities.

UTILITY ASSETS RETENTION

The lessee should obtain a plant location advice from ActewAGL to avoid conflict with existing plant or electrical easements. The lessee will be responsible for the costs associated with the relocation of assets, if necessary. The lessee is to ensure that the water service and water meter are retained in position and in good condition. Icon Water's water meters are accountable items and must not be removed from the site or otherwise disposed of.

DRAINAGE

The Building Code of Australia contains provisions affecting surface drainage and the height of finished floor levels. These may apply to this proposal.

REVIEW OF THE DECISION

The following notes are provided in accordance with regulation 7 of the *ACT Civil and Administrative Tribunal Regulation 2009*. Refer to the Review by the ACT Civil and Administrative Tribunal (ACAT) section of the Notice of Decision for information about its relevance to this development application.

CONTACT DETAILS

The review authority is the ACT Civil and Administrative Tribunal (ACAT).

Location	Contact details
ACT Civil and Administrative Tribunal Level 4, 1 Moore Street CANBERRA CITY ACT 2601	Website: www.courts.act.gov.au Email: tribunal@act.gov.au Telephone: (02) 6207 1740 Facsimile: (02) 6205 4855 Post: GPO Box 370, CANBERRA, ACT, 2601 Document exchange: DX 5691

POWERS OF THE ACAT

The ACAT is an independent body. It can review on their merits a large number of decisions made by ACT Government ministers, officials and statutory authorities. The ACAT can agree with, change or reject the original decision, substitute its own decision or send the matter back to the decision maker for reconsideration in accordance with ACAT recommendations.

APPLICATIONS TO THE ACAT

To apply for a review, obtain an application form from the ACAT. You can also download the form from the ACT Legislation Register <http://www.legislation.act.gov.au/af/2009-278/current/pdf/2009-278.pdf>.

If you are applying on behalf of an organisation or association of persons, whether incorporated or not, the Tribunal in deciding whether to support this application will consider the effect of the decision being reviewed on the interests of the organisation or association in terms of its objects or purposes. A copy of the relevant documents will be required to be lodged with the Tribunal.

TIME LIMITS FOR APPLICATIONS

The time limit to make a request for a review is 28 days from the date of this Notice of decision. The time limit can be extended in some circumstances (refer to sections 10 (2), 10(3), 25(1)(e) and 25(2) of the *ACT Civil & Administrative Tribunal Act 2008*; section 7 of the *ACT Civil and Administrative Tribunal Procedure Rules 2009 (No 2)*; and section 409 of the *Planning and Development Act 2007*).

FEES

Applications to the ACAT, including an application to be joined as a party to a proceeding, require payment of a fee (the Tribunal Registry will advise of the current fee), unless you are receiving legal or financial assistance from the ACT Attorney-General. You can apply to have the fee waived on the grounds of hardship, subject to approval (refer to section 22T of the *ACT Civil and Administrative Tribunal Act 2008*). Decisions to grant assistance are made on the grounds of hardship and that it is reasonable, in all the circumstances, for the assistance to be granted. Write to: The Chief Executive, Justice and Community Safety Directorate, GPO Box 158, CANBERRA ACT 2601. Ask the ACAT for more details.

TIME LIMITS FOR REVIEWS OF DECISIONS

The ACAT is required to decide appeals in land and planning and tree protection cases within 120 days after the lodging of the appeal, unless that period is extended by the ACAT upon it being satisfied that it is in the interests of justice to do so.

FORMS OF LEGAL, FINANCIAL AND OTHER ADVICE AND ASSISTANCE

The following organisations can provide advice and assistance if you are eligible:

- ACT Attorney-General, write to The Chief Executive, Justice and Community Safety Directorate, GPO Box 158, CANBERRA, ACT, 2601;
- the ACT Legal Aid Office, telephone 1300 654314;
- Legal Advice Bureau, telephone (02) 6247 5700;
- ACT Council of the Ageing, telephone (02) 6282 3777;
- Welfare Rights and Legal Centre, telephone (02) 6247 2177; and
- Environmental Defender's Office (ACT), telephone (02) 6247 9420.

AWARDING OF COSTS

You will have to pay any costs involved in preparing or presenting your case. The ACAT also has the power to award costs against a party if the party contravenes a direction of the ACAT and the ACAT considers it in the interests of justice to make such an order. This power is in addition to the power of the ACAT to strike out a party and to dismiss an application for failure to comply with the ACAT's directions.

ACCESS TO DOCUMENTS ABOUT THE DECISION

You may apply for access to any documents you consider relevant to this decision under the ACT *Freedom of Information Act 1989*. Information about Freedom of information requests is available on the EPD web site or by contacting us by phone on (02) 6207 1923.

PROCEDURES OF THE ACAT

The procedures of the ACAT are outlined on the ACAT's website, including in the Guide to the Land and Planning Division and the Guide to the Hearing. Contact the ACAT for alternative ways to access information about the ACAT's procedures.

TRANSLATION AND INTERPRETER SERVICES

The ACT Government's translation and interpreter service runs 24 hours a day, every day of the week. Telephone 131 450.

ENGLISH	If you need interpreting help, telephone:
ARABIC	: إذا احتجت لمساعدة في الترجمة الشفوية ، إتصل برقم الهاتف :
CHINESE	如果你需要传译员的帮助，请打电话：
CROATIAN	Ako trebate pomoć tumača telefonirajte:
GREEK	Αν χρειάζεστε διερμηνέα τηλεφωνήσετε στο
ITALIAN	Se avete bisogno di un interprete, telefonate al numero:
MALTESE	Jekk għandek bżonn l-għajnuna t'interpretu, ċempel:
PERSIAN	اگر به ترجمه شفاهی احتیاج دارید به این شماره تلفن کنید:
PORTUGUESE	Se você precisar da ajuda de um intérprete, telefone:
SERBIAN	Ако вам је потребна помоћ преводиоца телефонирајте:
SPANISH	Si necesita la asistencia de un intérprete, llame al:
TURKISH	Tercümana ihtiyacınız varsa lütfen telefon ediniz:
VIETNAMESE	Nếu bạn cần một người thông-ngôn hãy gọi điện-thoại:

TRANSLATING AND INTERPRETING SERVICE**131 450**

Canberra and District - 24 hours a day, seven days a week