# Corrections Management (Master Control Room – Roll Check and Lock in) Operating Procedure 2017

## Notifiable instrument NI2017-646

made under the

Corrections Management Act 2007, s14 (Corrections policies and operating procedures)

## 1 Name of instrument

This instrument is the *Corrections Management (Master Control Room – Roll Check and Lock in) Operating Procedure 2017.* 

## 2 Commencement

This instrument commences on the day after its notification day.

# 3 Operating procedure

I make this operating procedure to facilitate the effective and efficient management of correctional services.

## 4. Revocation

Nil.

Jon Peach Executive Director ACT Corrective Services 4 December 2017



| OPERATING PROCEDURE     | Master Control Room – Roll check and Lock In |  |
|-------------------------|--|--|
| OPERATING PROCEDURE NO. | 1.1.5  |  |
| SCOPE                   | Alexander Maconochie Centre                  |  |

#### STATEMENT OF PURPOSE

To provide instructions to Master Control Room (MCR) staff on how to initiate and record roll checks.

#### **PROCEDURES**

#### 1. Roll check

- 1.1 Roll checks will be conducted in accordance with the daily routine which is displayed in MCR.
- 1.2 Announce roll checks via the PA system and repeat via radio, with the exception of the 0745hr roll check which is conducted without announcement.
- 1.3 The 0745hr roll check will only be announced via the PA system in the event a recount is required.
- 1.4 Roll checks will be announced by PA and radio, stating "Attention all staff, attention all detainees roll check, all movement is to cease".
- 1.5 When the MCR is advised by the Operations controller that the roll check is correct, a PA and radio call must be made stating 'Attention all staff, roll check correct, all movement may recommence'.
- 1.6 The 0745hr roll check result must be notified via radio only.
- 1.7 Roll check start and completion times must be logged in the MCR log.

#### 2. Incorrect Roll check

- 2.1 The Operations Controller will notify the MCR of the need for a recount via telephone.
- 2.2 A recount must be announced via radio and PA stating "Attention all staff, attention all detainees recount, recount"."
- 2.3 The Operations Controller will notify the MCR via telephone if the roll check is correct or incorrect.
- 2.4 If correct, the MCR will radio all staff stating 'Attention all staff, roll check correct, all movement may recommence'.
- 2.5 If incorrect, initiate a full centre lock in via radio and PA, stating "Attention all staff, full centre lock in and recount, full centre lock in and recount".
- 2.6 The Operations Controller will notify the MCR once roll check is correct.
- 2.7 If incorrect, the OIC will provide further instruction.
- 2.8 The roll check start and completion times must be logged in the MCR log.

#### 3. Lock in

- 3.1 The MCR will announce lunch lock in at 1145hrs, via PA and radio, stating "Attention all staff, attention all detainees lunch lock in, lunch lock in".
- 3.2 The Operations Controller will advise the MCR once lock in is complete and roll check is correct.
- 3.3 Announce correct lock in via radio "Attention all staff, lock in is correct, lock in is correct'.
- 3.4 The start and completion times of the lock in should be recorded in the MCR log book.
- 3.5 Repeat this procedure for evening lock in at 1845hrs.

## **RELATED DOCUMENTS**

- Security Framework Policy
- Gate Policy
- Incident Response Policy
- Radio Procedure

#### **RELATED FORMS**

Officer report

Jon Peach
Executive Director
ACT Corrective Services
November 2017

#### **Document details**

| Criteria                     | Details  |  |
|------------------------------|--|--|
| Document title:              | Corrections Management (Master Control Room – Roll Check and Lock In) Operating Procedure 2017   |  |
| Document owner/approver:     | Executive Director, ACT Corrective Services  |  |
| Date approved:               | xx.xx.2017   |  |
| Date effective:              | The day after the notification day   |  |
| Review date:                 | 3 years after the notification day   |  |
| Expiry date:                 | Nil  |  |
| Responsible Officer:         | Head of Security   |  |
| Compliance with legislation: | This operating instruction reflects the requirements of the <i>Corrections Management (Policy and Operating Procedure Framework) Policy 2017</i> |  |

## **Version control**

| Version     | Notification date | Instrument |
|-------------|-------------------|------------|
| Version 1.0 |                   |            |