

Gambling and Racing Control (Code of Practice) (Betting Accounts) Guidelines 2019

Notifiable instrument NI2019-325

made under the

Gambling and Racing Control (Code of Practice) Regulation 2002, schedule 1, section 1.20G (Betting Accounts Guidelines)

1 Name of instrument

This instrument is the *Gambling and Racing Control (Code of Practice) (Betting Accounts) Guidelines 2019*.

2 Commencement

This instrument commences on 26 May 2019.

3 Guidelines

I make the guidelines about betting accounts as set out in Schedule 1 to this instrument.

Gordon Ramsay MLA
Attorney-General
24 May 2019

Schedule 1

Guidelines about betting accounts

Schedule 1, Section 1.20G of the *Gambling and Racing Control (Code of Practice) Regulation 2002* (the Regulation) provides that the Minister may make guidelines about deposit limits and closing betting accounts. These guidelines are made under Schedule 1, Section 1.20G for that purpose, and must be read in conjunction with the Regulation.

A totalisator licensee or sports bookmaking licensee must operate in accordance with the following requirements.

Deposit limits

1. The ability to set and change a deposit limit must be:
 - (a) easily accessible; and
 - (b) promoted beyond initial account sign-up.
2. On or before the time of a customer's next bet following each anniversary of the customer's first bet, the licensee must tell a person that the person can set or change their deposit limit through the same communication channel used by the person for placing their bet.
3. When asking whether a person wants to change the deposit limit, the licensee must ensure that the person is not prompted to increase the deposit limit.
4. The licensee must ensure that the process for setting or changing a deposit limit allows a person to set or change the limit through any communication channel the person can use to place a bet (other than a licensee's betting terminal physically located at a sports bookmaking venue approved under section 21 of the *Race and Sports Bookmaking Act 2001*), in addition to being able to set or change the limit in writing.
5. The licensee's website and promotional material must include information that educates and increases awareness of the ability to set or change deposit limits. From 26 November 2019, at a minimum, information on deposit limits must be included:
 - (a) in any brochures, pamphlets or marketing information (other than advertising) that provides information on how a betting account may be established;
 - (b) as part of the welcome pack (however described) provided to a person on account establishment;
 - (c) on the licensee's website—both on the homepage and on any point of sale page; and
 - (d) on account balances (when provided in writing) and activity statements (where provided).

Closing betting accounts

1. The process for a person to close their betting account must be prominently and clearly communicated within each person's 'My Account' window (or equivalent account management or account information display).