Australian Capital Territory

**Public Health (Restricted Activities) Emergency Direction 2021 (No 8)**

**Notifiable Instrument NI2021–779**

made under the

**Public Health Act 1997, s 120 (Emergency actions and directions)**

1. **Name of instrument**

This instrument is the *Public Health (Restricted Activities) Emergency Direction 2021 (No 8)*.

1. **Commencement**

This instrument commences at 11:59pm on 21 December 2021.

1. **Public Health Emergency Direction**

I, Dr Kerryn Coleman, Chief Health Officer, consider it necessary or desirable to alleviate the emergency declared under the *Public Health (Emergency) Declaration 2020 (No 1)* [NI2020-153] (the **declared emergency**) on 16 March 2020, to give the directions as set out in this instrument.

1. **Duration**

This Direction is in force for the period ending on the day the declared emergency (as extended or further extended) ends, unless it is earlier revoked.

1. **Revocation**

This instrument revokes the *Public Health (Restricted Activities) Emergency Direction 2021 (No 7)* [NI2021-694].

Dr Kerryn Coleman

Chief Health Officer

21 December 2021

# Public Health Emergency Direction

## *Public Health Act 1997*

##### Made under the Public Health Act 1997, section 120 (Emergency actions and directions)

I, Dr Kerryn Coleman, Chief Health Officer, consider it necessary or desirable to alleviate the declared emergency to give the directions as set out below.

The purpose of this Direction is to impose restrictions on certain businesses, activities and undertakings in relation to occupancy and density limits at premises, and the requirement to operate in accordance with COVID-19 safety plans where applicable to minimise the public health risk posed by **COVID-19** in the Australian Capital Territory.

Grounds for directions

I consider the directions are necessary or desirable to alleviate the **COVID‑19** emergency on the grounds that—

**COVID-19** poses a serious public health risk to the Australian Capital Territory community;

the Australian Capital Territory has experienced persistent community transmission since the outbreak of the Delta variant of **COVID-19**, in the Australian Capital Territory on 12 August 2021;

the Delta variant of **COVID-19** (labelled as a variant of concern) has proven challenging both nationally and internationally, demonstrating that elimination of the virus is not feasible and community transmission will continue as the Australian Capital Territory seeks to mitigate the impact of this public health risk;

it is important to limit the spread of **COVID-19** in the Australian Capital Territory community.

In making this Direction, I have had regard to relevant human rights and I am satisfied that the limitations imposed as a result of this Direction are both demonstrably justifiable in a free and democratic society and necessary to protect the ACT community from the serious public health risk posed by **COVID‑19**.

*Note:* People attending high risk, school and care settings are subject to the *Public Health (Mandatory Face Masks) Emergency Direction 2021 (No 7)*, as amended or replaced from time to time.

### PART 1 — RESTRICTED BUSINESSES, ACTIVITIES AND UNDERTAKINGS

##### **Directions**

1. This part applies to a person who owns, controls or operates a **restricted activity, business or undertaking** in the Australian Capital Territory.
2. A person who owns, controls or operates a **restricted activity, business or undertaking** must:
   1. comply with the conditions for the business, activity or undertaking in column 2 of Attachment 1; and
   2. not allow a **gathering** that exceeds the occupancy limits listed for the business, activity or undertaking in column 3 of Attachment 1, where a workerdoes not count towards the occupancy limit except for item 15, column 3 of Attachment 1 where workers are counted in the occupancy limit; and
   3. develop and adhere to a **COVID-19 Safety Plan**; and
   4. produce the business, activity or undertaking’s **COVID-19 Safety Plan** when requested by an **authorised person**; and
   5. display a **sign** at the entrance to the premises, specifying the occupancy limit of the premises under this Direction; and

***Note:*** Certain businesses, activities or undertakings must also comply with the directions relating to the Check In CBR app contained in the *Public Health (Check In Requirements) Emergency Direction 2021 (No 4)*,as amended or replaced from time to time.

* 1. take all reasonable steps to:
     1. ensure **social distancing** of people can be accommodated, implemented and monitored by employees or contractors of the business, activity or undertaking; and
     2. ensure workers are wearing face masks in accordance with *Public Health (Mandatory Face Masks) Emergency Direction 2021 (No 7)*, as amended or replaced from time to time.

### PART 2 — BUSINESSES AND UNDERTAKINGS THAT ARE NOT RESTRICTED BUSINESSES, ACTIVITIES AND UNDERTAKINGS

##### **Directions**

1. This part applies to a person who owns, controls or operates a business or undertaking in the Australian Capital Territory that is not mentioned in Attachment 1 of this Direction.
2. A person who owns, controls or operates a business or undertaking must:
   1. take all reasonable steps to not allow or organise a **gathering** in areas of a **non‑residential premises** that are accessible to the public that exceeds 1 person per 2 square metres (excluding a worker) for each **useable indoor space**.
   2. take all reasonable steps to:
      1. ensure **social distancing** of people can be accommodated, implemented and monitored by employees or contractors of the business, activity or undertaking; and
      2. ensure **workers** are wearing face masks in accordance with the *Public Health (Mandatory Face Masks) Emergency Direction 2021 (No 7)*, as amended or replaced from time to time.

### PART 3 — EXEMPTIONS

1. The Chief Health Officer may, in writing and subject to any conditions that the Chief Health Officer considers necessary, exempt a person from this Direction, or a stated requirement under this Direction, on compassionate or other grounds that the Chief Health Officer considers reasonable and appropriate.
2. If the Chief Health Officer exempts a person from this Direction, or a stated requirement under this Direction that person must comply with the conditions of the exemption.

### PART 4 — MISCELLANEOUS

##### **Directions**

1. An **authorised person** may ask a person arriving at or in the Australian Capital Territory for any information necessary to determine whether the person is subject to this Direction.
2. Any person arriving at or in the Australian Capital Territory must comply with any request made under paragraph 7 by an **authorised person**.
3. An **authorised person** may direct a person who is subject to this Direction to do such things as are reasonably necessary to comply with this Direction.
4. Any person subject to this Direction must comply with any request under paragraph 9 by an **authorised person**.
5. If a person fails to comply with this Direction, an **authorised person** may direct the person to do such things as are reasonably necessary to comply with this Direction including to produce proof of identification to the **authorised person**.
6. If a person fails to comply with any direction given under paragraph 11, the **authorised person** may take all reasonable steps to enforce compliance with the direction.

***Example*** – *Closing a premises from which a business, activity or undertaking operates until such time as the business can demonstrate compliance with this Direction.*

1. **Guidance**
2. Risk mitigation guidance is provided at Attachment 2 to this Direction. This guidance relates to all situations in which people are gathered together, whether included or excluded from the definition of **gathering**. It also relates to all businesses and undertakings, whether included or excluded from the definition of **restricted activity, business or undertaking**.

##### **Definitions**

For the purposes of this Direction:

1. **Authorised person** means an authorised person under section 121 of the *Public Health Act 1997* and includes an authorised medical officerunder the *Public Health Act 1997*.
2. **Betting agency** means a TAB or KENO agency either in a stand-alone venue or within a licensed venue**.**
3. **Casino** has the same meaning as in the *Casino Control Act 2006*.
4. **COVID‑19** means the coronavirus disease 2019, caused by the novel coronavirus SARS-CoV-2.
5. **COVID-19 safety plan** means a plan in writing that addresses how a business or undertaking will manage its operations to minimise the risks posed to any person by **COVID-19** because of the operation of the business or undertaking.
6. **End of year event** means a school graduation, formal, or end or year ceremony, concert or assembly.
7. **Gathering**, except where otherwise provided in this Direction, means a group of 2 or more people occupying a single **usable indoor space** or **usable outdoor space** at the same time, but does not include a **gathering**:
8. at an airport that is necessary for the normal business of the airport; or
9. in relation to public transportation, including in public transport vehicles or at public transportation facilities such as stations, platforms and stops; or
10. for the purposes of or related to private transportation; or
11. at a medical or health service facility that is necessary for the normal business of the facility; or
12. in relation to providing support or care to a person with a disability; or
13. for emergency services purposes; or
14. for law enforcement purposes; or
15. at a disability or aged care facility that is necessary for the normal business of the facility; or
16. at a correctional centre, place of detention under the *Children and Young People Act 2008* or other place of custody; or
17. at a court or tribunal; or
18. at the Australian Capital Territory Legislative Assembly or Commonwealth Parliament for the purpose of its normal operations; or
19. to attend at a restaurant or café to collect or deliver takeaway meals and beverages; or
20. at an office building or workplace factory, that is necessary for the normal operation of those premises; or
21. at a school, university, educational institution or childcare facility that is necessary for the normal business of the facility; or
22. at a hotel or motel that is necessary for the normal operation of accommodation services.
23. For paragraph 20(n), a school event that involves members of the community in addition to staff and students is not necessary for the normal business of the facility unless the event is an **end of year event**.
24. **Hydrotherapy pool** means a heated swimming pool (heated to 33 to 36 degrees Celsius) for use by people receiving hydrotherapy, who use the pool to undergo that therapy either on their own or with assistance from another person.
25. **Indoor space** means an area, room or premises that is, or are, substantially enclosed by a roof and walls (of permanent solid construction and stretching from floor to ceiling), regardless of whether the roof or walls or any part of them are open or closed.
26. **Non-essential retailer means a business, undertaking or activity involved in the sale of goods by retail or the supply of services by retail other than a restricted activity, business or undertaking, as follows:**
    1. **markets that do not predominately sell food;**
    2. **a motor vehicle, trailer and parts trading retailer;**
    3. **a store based retailer, including:**
       1. **furniture, floor coverings, houseware and textile goods retailers;**
       2. **electrical and electronic goods retailers;**
       3. **cosmetic and toiletry goods retailers;**
       4. **flower retailers;**
       5. **garden centres and plant nurseries;**
       6. **kiosks;**
       7. **antique and used goods retailers,**
    4. **a recreation goods retailer, including:**
       1. **sport and camping equipment retailers;**
       2. **entertainment media retailers;**
       3. **toy and games retailers;**
       4. **book retailers;**
       5. **marine equipment retailers;**
    5. **a clothing, footwear and personal accessory retailers, including:**
       1. **watch and jewellery retailers;**
       2. **other personal accessory retailers;**
       3. **clothing and footwear repair service services;**
    6. **a department store.**
27. **Non-residential premises** has the same meaning as premises in the *Public Health Act 1997* but does not include residential premises.
28. **On licence premises** means premises in relation to which any of the following licences is held under the*Liquor Act 2010***:**
29. an *on licence* subclass (other than a *nightclub licence*);
30. a *general licence*;
31. a *club licence*;
32. a *special licence*.
33. **Organised sporting activity** means sporting activities arranged through peak sporting organisations, community clubs, commercial providers or individual activities, and includes dance classes and training, but does not include dance performance or professional sport.
34. **Outdoor space** means a space that is not an indoor space or a part of a residence.
35. **Place of worship** means a building or place used for the purpose of religious worship by a congregation or religious group, whether or not the building or place is also used for counselling, social events, instruction or religious training.
36. **Residential aged care facility** means a facility at which accommodation, and personal care or nursing care or both, are provided to a person in respect of whom a residential care subsidy or a flexible care subsidy is payable under the *Aged Care Act 1997* (Cth).
37. **Restricted activity, business or undertaking** means a business or undertaking or other activity specified in column 1 of Attachment 1.
38. **Retail food services:**
    1. means a retail business which provides food and/or drink, whether pre-prepared or prepared on site, and includes **on licence premises**, cafés, canteens, restaurants and fast-food outlets;
    2. does not include:
       1. a café or canteen at a hospital, residential aged care facility, correctional centre or school;
       2. a service that provides food or drink to those experiencing homelessness.
39. **Social distancing means remaining at least 1.5 metres from other people.**
40. **Usable** for an **indoor space** or **outdoor space** means the space that people can freely move around in, but not including the following areas:
    1. stages and similar areas;
    2. restrooms, changerooms and similar areas;
    3. areas occupied by fixtures, fittings, and displays; and
    4. staff only areas and areas that are closed off or not being used.
41. **Visitor** means a person who is a family member or friend of a resident of the **residential aged care facility**.

***Note:*** *A person who is providing a service to a resident including a health service or professional or other service is not a visitor.*

##### **Inconsistency with other directions**

1. If there is any inconsistency between this Direction and any of the directions specified below, this Direction is inoperative to the extent of any inconsistency:
2. the *Public Health (Diagnosed People and Close Contacts) Emergency Direction 2021 (No 9)*, as amended or replaced from time to time; and
3. the *Public Health (Returned Travellers) Emergency Direction 2021 (No 7)*, as amended or replaced from time to time.

**Dr Kerryn Coleman**

Chief Health Officer

21 December 2021

**Penalties**

Section 120 (4) of the *Public Health Act 1997* provides:

A person must not, without reasonable excuse, fail to comply with a direction under this section.

**Maximum Penalty:**

In the case of a natural person, $8,000 (50 penalty units).

In the case of a body corporate, $40,500 (50 penalty units).

In the case of a utility that is a body corporate, $1,620,000 (2000 penalty units).

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**Attachment 1 – Restricted businesses, activities or undertakings**

***Note:***This Direction imposes requirements for all **restricted businesses, activities or undertakings**.

|  | **Column 1 Restricted activity, business or undertaking** | **Column 2 Any additional conditions (other than those outlined in the Direction)** | **Column 3 Occupancy limit** |
| --- | --- | --- | --- |
|  | Early childhood education and care (including out of school hours care) | 1. Must operate in accordance with the Health Guidelines for Schools and Early Childhood and Education Services as published at <https://www.education.act.gov.au>. |  |
|  | Schools (preschool to year 12) and out of school hours care | 1. Must operate in accordance with the Health Guidelines for Schools and Early Childhood and Education Services as published at <https://www.education.act.gov.au>. 2. **End of year events** are permitted to operate in accordance with the guidance material endorsed by the Chief Health Officer and published at <https://www.education.act.gov.au>. |  |
|  | Higher education and training | Gradual return to on campus learning in line with the organisation’s **COVID‑19 safety plan**. | The sum of 1 person per 2 square metres per **usable indoor space**. |
|  | **Places of worship** |  | The greater of the following:   * 1. 25 people across the whole premises; or   2. 1 person per 2 square metres for each **usable indoor space.** |
|  | Weddings |  | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | Funerals |  | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | 1. A gym, health club, fitness centre, wellness centre; or 2. A centre providing yoga, pilates, barre or spin classes (except where the centre is a medical or health service facility mentioned in paragraph 19(d); or 3. A bootcamp or personal trainer | The venue must display a **sign** at the entrance to each **usable indoor space**, specifying the occupancy limit for the space under this Direction. | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | A swimming pool, but not to the extent that it is being used as a **hydrotherapy pool**  ***Note:*** A **hydrotherapy pool** is subject to Part 2 of this Direction. | The venue must display a **sign** at the entrance to each **usable indoor space**, specifying the occupancy limit for the space under this Direction. | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**, up to 1000 people across the whole premises; or 3. 1 person per 2 square metres for each **useable indoor space**, up to 2000 people across the whole premises, only where the Chief Health Officer has endorsed the venue’s **COVID-19 Safety Plan**. |
|  | Dance classes |  | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | **Retail food services** | 1. Food court operators, with a capacity of more than 200 people (at one person per two square metres) must submit their **COVID safety plan** to ACT Health by 3 December 2021 for endorsement by the Chief Health Officer. 2. The venue must display a **sign** at the entrance to each **usable indoor space**, specifying the occupancy limit for the space under this Direction. | For a food court, 1 person per 2 square metres for each **usable indoor space**.  For all other **retail food services**, the greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | Nightclubs | The venue must display a **sign** at the entrance to each **usable indoor space**, specifying the occupancy limit for the space under this Direction. | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | Strip club or brothel | The venue must display a **sign** at the entrance to each **usable indoor space**, specifying the occupancy limit for the space under this Direction. | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | Gaming or gambling venues, **casinos** or a **betting agency** | The venue must display a **sign** at the entrance to each **usable indoor space**, specifying the occupancy limit for the space under this Direction. | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | 1. A hairdresser or barber; or 2. A nail salon; or 3. A tattoo or body modification studio; or 4. A place that provides beauty therapy, tanning or waxing services; or 5. A day spa or place that provides massage services, steam‑based services (including saunas, steam rooms, steam cabinets and bathhouses) |  | The greater of the following:   * 1. 25 people across the whole premises; or   2. 1 person per 2 square metres for each **usable indoor** **space**. |
|  | Building and construction activities | Building and construction activities must operate in accordance with their **COVID-19 safety plan** which must be consistent with the ‘ACT Building and Construction Industry COVID-19 Guidance Document’. | 1 person per 2 square metres for each **usable indoor** **space**. |
|  | A gallery, museum, national institution, historic site, zoo or other outdoor tourist attraction |  | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor** **space**. |
|  | Musical rehearsals, including choirs, bands and orchestras |  | The greater of the following:   1. 25 people across the rehearsal; or 2. 1 person per 2 square metres for each **usable indoor** **space**. |
|  | Indoor entertainment and event venues with forward facing, fixed and tiered seating | For events attended by over 1000 people, the venue must ensure:   * 1. the event is ticketed or requires a formal registration for attendance; and   2. the event organiser has submitted a **COVID-19 safety plan** to the Chief Health Officer for review. | For fixed seating areas, 100 percent of seating capacity for each space. |
|  | Indoor entertainment and event venues, not including a venue mentioned in item 18 | 1. For events attended by over 1000 people, the venue must ensure: 2. the event is ticketed or requires a formal registration for attendance; and 3. the event organiser has submitted a **COVID‑19 safety plan** to the Chief Health Officer for review. 4. The venue must display a **sign** at the entrance to each **usable indoor space**, specifying the occupancy limit for the space under this Direction. | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres per **usable** **indoor space**. |
|  | Conference or convention venues, not including a venue mentioned in item 21 | 1. For events attended by over 1000 people, the venue must ensure: 2. the event is ticketed or requires a formal registration for attendance; and 3. the event organiser has submitted a **COVID‑19 safety plan** to the Chief Health Officer for review. 4. The venue must display a **sign** at the entrance to each **usable space**, specifying the occupancy limit for the space under this Direction. | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres per **usable** **indoor space**. |
|  | National Convention Centre | 1. For events attended by over 1000 people, the venue must ensure: 2. the event is ticketed or requires a formal registration for attendance; and 3. the event organiser has submitted a **COVID‑19 safety plan** to the Chief Health Officer for review. 4. The venue must display a **sign** at the entrance to each **usable space**, specifying the occupancy limit for the space under this Direction. | 1. 100% of seating capacity for fixed seating areas; and 2. 1 person per 2 square metres for each **usable indoor space** for areas without fixed seating. |
|  | Outdoor entertainment and event venues, not including a venue mentioned in items 23 or 24 | 1. For events attended by over 1000 people, the venue must ensure: 2. the event is ticketed or requires a formal registration for attendance; and 3. the event organiser has submitted a **COVID‑19 safety plan** to the Chief Health Officer for review. 4. The venue must display a **sign** at the entrance to each **usable space**, specifying the occupancy limit for the space under this Direction. | 1. 100% of seating capacity for fixed seating areas; and 2. 1 person per 2 square metres for each **usable indoor space** for areas without fixed seating; but 3. No more than 2000 people across the entire venue. |
|  | GIO Stadium or Manuka Oval | * 1. Events attended by over 1000 people must be ticketed or require a formal registration for attendance.   2. Not required to comply with the directions contained in the *Public Health (Check In Requirements) Emergency Direction 2021 (No 4)* if:   3. the venue occupier collects the name, contact number and allocated seating area for all ticket purchasers or registering attendees through the ticketing or registration process; and   4. the venue occupier produces the record to an **authorised person** within 4 hours of a request to produce the record; and   5. the venue occupier complies with any reasonable requirement or direction made by an **authorised person**. | 1. 100% of seating capacity for fixed seating areas; and 2. 1 person per 2 square metres for each **usable indoor space** for areas without fixed seating. |
|  | Exhibition Park in Canberra | Events attended by over 1000 people must be ticketed or require a formal registration for attendance. | 1. 100% of seating capacity for fixed seating areas; and 2. 1 person per 2 square metres for each **usable indoor space** for areas without fixed seating; but 3. No more than 3000 people across the entire venue. |
|  | Cinema or movie theatre | Must be ticketed. | 100% of seating capacity for fixed seating areas. |
|  | Libraries |  | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor** **space**. |
|  | Community centre, community facility or youth centre, not including activities held at these premises that are mentioned elsewhere in Attachment 1. |  | The greater of the following:   * 1. 25 people across the whole premises; or   2. 1 person per 2 square metres for each **usable indoor space**. |
|  | Real estate services |  | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | Auction houses |  | The greater of the following:   1. 25 people across the whole premises; or 2. 1 person per 2 square metres for each **usable indoor space**. |
|  | Any of the following:   1. hardware and building supplies; or 2. agricultural and rural supplies; or 3. a pet store; or 4. businesses that predominantly sell essential office supplies. |  | 1 person per 2 square metres for each **usable indoor space** for areas of the business accessible to the public. |
|  | **Non-essential retailer** |  | 1 person per 2 square metres for each **usable indoor space** for areas of the business accessible to the public. |
|  | **Organised sporting activity** | For events attended by over 1000 people, the event organiser must submit a **COVID-19 safety plan** to the Chief Health Officer for review. | The greater of the following:   1. 25 people across the whole premises; 2. 1 person per 2 square metres for each **usable indoor space**, up to 2000 people. |
|  | An indoor or outdoor play centre, or an indoor arcade or amusement centre |  | The greater of the following:   * 1. 25 people across the whole premises;   2. 1 person per 2 square metres for each **usable indoor space** and **usable outdoor space**. |
|  | Organised events, not including a **restricted activity, business or undertaking** mentioned elsewhere in Attachment 1.  **Example:** music events, sporting events greater than permitted venue capacities  *Note*: A person who organises a planned event or function must register to use the Check In CBR app under the *Public* *Health (Check In Requirements) Emergency Direction 2021 (No 4)*, as amended or replaced from time to time. | 1. For events attended by over 1000 people, the event organisers must ensure:    * 1. the event is ticketed or requires a formal registration for attendance; and      2. a **COVID-19 safety plan** has been submitted to the Chief Health Officer for review. 2. the event complies with the COVID Safe Event Guidance as published at <https://www.covid19.act.gov.au/restrictions/covid-safe-events> | 1 person per 2 square metres for each **usable indoor space**, up to 2000 people.  *Note: event organisers may apply for an exemption for events greater than 2000 people.* |
|  | **Residential Aged Care Facility** | Must not allow more than 5 **visitors** to visit a resident at any one time or in any one day, other than for end of life. Prospective residents can visit with up to four people accompanying them. |  |

**Attachment 2 – Risk Mitigation Guidance**

This Direction should be read in conjunction with the guidance material prepared by the Chief Health Officer, including the COVID Safe Event Protocol and guidance material about how to prepare a COVID-19 Safety Plan, which are available at [www.covid19.act.gov.au](http://www.covid19.act.gov.au).

It is suggested that, as far as reasonably practicable, the following risk mitigation measures be applied to gatherings of 2 people or more:

* Hand hygiene products and suitable waste receptacles should be available, to allow for frequent cleaning and waste disposal;
* Wherever possible promote physical distancing of at least 1.5 metres between groups of people not known to each other, and physical contact should be avoided wherever possible, taking reasonable steps to require this when patrons are queuing outside a venue;
* The occupancy allowance should be displayed at the entrance of each venue or space;
* The recommendations for unwell individuals to remain at home and not attend gatherings should be promoted and displayed prominently so that they can be seen and read easily by a person at or near an entrance to the indoor space;
* If businesses choose to have self-serve buffets, they must implement additional risk mitigation measures, and ensure that they are documented in the COVID-19 Safety Plan for the business. Some important considerations will include:
  + Ensure that self-serve buffets are appropriately supervised by staff, particularly during busy periods;
  + Ensure that hand sanitiser is available and used by patrons prior to using the self-serve buffet;
  + Regularly replace any shared utensils with clean ones. This could be done at least every hour and more regularly during busy periods;
* Businesses should continue to avoid offering communal snacks;
* Any communal condiments should be wiped down on a regular basis, and more so during busy periods;
* Where activities involve the use of equipment, that equipment should be regularly cleaned and, where practicable, not be shared by people other than members of the same household;
* Where required to take reasonable steps to ensure patrons record their attendance using the Check In CBR App, the following measures are taken:
  + Actively monitoring points of entry;
  + Requesting to see confirmation from a patron that they have recorded their attendance using the Check In CBR App; and
  + Clear signage or messaging to customers of the need to record their attendance using the Check In CBR App.